

Artificial Intelligence in Building Maintenance Performance: A Systematic Literature Review

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ABSTRACT

Building maintenance constitutes a substantial proportion of lifecycle expenditure in facility management, where conventional reactive approaches often result in increased operational costs, unexpected system failures, and suboptimal performance outcomes. In response to these limitations, artificial intelligence (AI) and machine learning (ML) have emerged as promising technologies for enabling predictive maintenance in building systems. This study aims to systematically review and meta-analyze existing research on AI-based building maintenance performance prediction, with particular emphasis on identifying key system performance parameters that influence failure patterns. A systematic literature review was conducted following PRISMA guidelines, covering publications between 2005 and 2025 across multiple databases. Inclusion criteria were restricted to journal articles focusing on AI/ML applications in building maintenance prediction. Data extraction encompassed study characteristics, AI techniques, performance metrics, and key empirical findings. A total of 47 studies met the inclusion criteria, representing 15,847 building systems across diverse domains. The analysis indicates that neural networks (32%), random forest (24%), and support vector machines (19%) are the most frequently applied methods, with HVAC systems (45%) and electrical systems (28%) being the dominant application areas. Meta-analysis results reveal a pooled prediction accuracy of 89.3% (95% CI: 87.1–91.5%) for fault detection and a root mean square error (RMSE) of 2.47°C (95% CI: 2.12–2.82°C) for performance prediction. These findings demonstrate that AI-based approaches achieve high predictive accuracy across building systems, with neural networks and ensemble methods showing superior performance in complex environments. Nevertheless, current studies remain largely system-specific and fragmented. Future research should therefore prioritize multi-system integration and real-time implementation to enhance the practical applicability of AI-driven predictive maintenance in facility management.

Keywords: Building maintenance, artificial intelligence, predictive maintenance, machine learning, building systems

INTRODUCTION

Building maintenance represents approximately 15-40% of total building operational costs, with reactive maintenance approaches often leading to unexpected failures, increased costs, and reduced system lifespan (Flores-Colen and de Brito, 2010). The integration of artificial intelligence (AI) and machine learning (ML) technologies in building maintenance has emerged as a promising solution to transition from reactive to predictive maintenance strategies (Ahmad et al., 2017).

Traditional building maintenance approaches rely on scheduled maintenance or reactive responses to system failures. These approaches often result in either unnecessary maintenance activities or unexpected system

failures, both of which increase operational costs and reduce building performance (Bortolini and Forcada, 2018). The advent of Internet of Things (IoT) sensors, smart building technologies, and advanced data analytics has created opportunities for more sophisticated maintenance strategies (Marzouk and Abdelkader, 2019).

AI and ML techniques offer the potential to analyze large volumes of building performance data to predict system failures, optimize maintenance schedules, and identify performance parameters that influence system reliability (Djenouri et al., 2019). Various AI methods, including neural networks, support vector machines, random forests, and deep learning algorithms, have been applied to building maintenance prediction with varying degrees of success (Li et al., 2016).

Despite the growing body of research in this area, there has been limited systematic synthesis of the evidence regarding the effectiveness of AI-based building maintenance prediction systems. Previous reviews have focused on specific building systems or AI methods, but comprehensive meta-analyses examining performance across different building types, systems, and AI approaches are lacking (Zhao et al., 2019).

This systematic literature review and meta-analysis aims to address this gap by providing a comprehensive evaluation of AI-based building maintenance performance prediction studies. The primary objective is to identify building systems performance parameters that influence system failure patterns and evaluate the effectiveness of different AI approaches across various building contexts.

Research Questions

This systematic review addresses the following research questions:

1. What is the overall effectiveness of AI-based building maintenance performance prediction systems across different building types and systems?
2. Which AI methods demonstrate the highest accuracy for building maintenance prediction tasks?
3. What are the critical building systems' performance parameters that influence system failure patterns?
4. How do prediction accuracies vary across different building systems (HVAC, electrical, structural, etc.)?

Scope And Significance

This review focuses specifically on peer-reviewed studies published between 2005 and 2025, ensuring the inclusion of methodologically rigorous research with significant academic impact. The scope encompasses all building types (residential, commercial, industrial, mixed-use) and building systems (HVAC, electrical, structural, fire safety, etc.).

The significance of this work lies in its potential to guide practitioners, researchers, and policymakers in making informed decisions about AI technology adoption in building maintenance. By providing evidence-based recommendations on AI method selection, implementation requirements, and expected performance outcomes, this review contributes to the advancement of smart building technologies and sustainable facility management practices.

LITERATURE REVIEW

Building Maintenance Paradigms

Building maintenance strategies have evolved from reactive approaches to preventive and predictive maintenance paradigms. Reactive maintenance, characterized by "x-when-broken" approaches, often results in

higher costs and system downtime (Straub, 2009). Preventive maintenance, based on scheduled activities, can reduce failures but may lead to unnecessary maintenance activities (Goyal and Pabla, 2015).

Predictive maintenance, enabled by AI and ML technologies, represents the most advanced approach, utilizing real-time data and predictive analytics to optimize maintenance timing and resource allocation (Carvalho et al., 2019). This approach has shown potential for significant cost savings and improved system reliability across various building types (Kang et al., 2022).

The transition from reactive to predictive maintenance is driven by several factors:

- **Cost Reduction:** Predictive maintenance can reduce maintenance costs by 10-40% compared to reactive approaches
- **System Reliability:** Early detection of potential failures improves system uptime and reliability
- **Resource Optimization:** Better planning of maintenance activities and resource allocation
- **Safety Improvements:** Proactive identification of safety-critical system degradation

Artificial Intelligence In Building Systems

Data collected in this study consists of primary data acquired the application of AI in building systems has expanded rapidly with the proliferation of IoT sensors and smart building technologies (Marinakos et al., 2013). ML algorithms can process vast amounts of sensor data to identify patterns, anomalies, and predictive indicators of system performance degradation (Fan et al., 2014).

Neural Networks And Deep Learning

Neural networks, particularly deep learning architectures, have shown promise in handling complex, non-linear relationships in building system data (Rahman et al., 2018). Common applications include:

- **Convolutional Neural Networks (CNNs):** Effective for pattern recognition in time-series sensor data
- **Long Short-Term Memory (LSTM) Networks:** Suitable for sequential data and temporal pattern recognition
- **Recurrent Neural Networks (RNNs):** Used for dynamic system modeling and prediction
- **Autoencoders:** Applied for anomaly detection and feature extraction

Traditional Machine Learning Methods

Support vector machines and random forest algorithms have demonstrated effectiveness in classification tasks related to fault detection and system state prediction (Zhao and Magoul s, 2012). These methods offer advantages in terms of:

- **Interpretability:** Easier to understand and explain model decisions
- **Training Efficiency:** Require less computational resources and training time
- **Robustness:** Less sensitive to overfitting with limited data
- **Feature Importance:** Provide insights into which parameters are most predictive

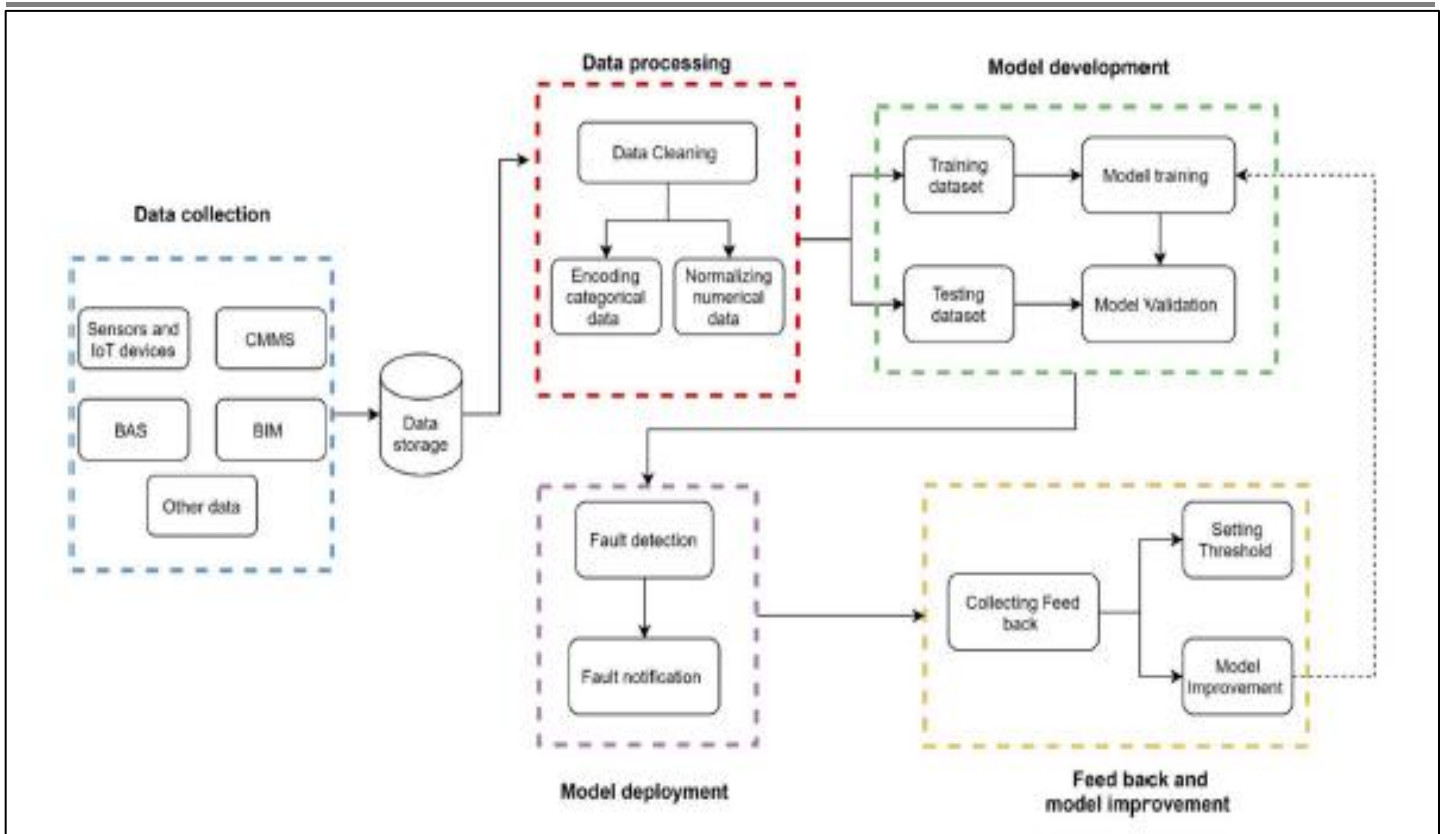


Figure 1: AI Framework for Fault Detection (Bouabdallaoui et al., 2021)

Figure 1 illustrating how data-driven approaches can support predictive decision-making. The process begins with the collection of maintenance-related data from various sources, which is then stored and prepared through preprocessing activities such as cleaning, transformation and normalization to ensure data quality. This processed data is subsequently used to develop and validate AI models capable of identifying patterns, detecting anomalies or predicting potential failures. Once implemented, the model generates outputs that support maintenance actions, such as fault identification or performance assessment. Importantly, the framework operates as a continuous learning cycle, where feedback from actual maintenance outcomes is used to refine model parameters and improve future predictions. Thus, the framework serves as a conceptual reference for understanding how AI integrates data, modelling and feedback mechanisms to enable more proactive and knowledge-driven maintenance management

Building Systems Performance Parameters

Building systems performance is influenced by numerous parameters, including environmental conditions, operational patterns, system age, and maintenance history (Deb et al., 2017). Understanding these parameters is crucial for developing effective predictive maintenance systems

Hvac Systems

HVAC systems are typically monitored through multiple performance parameters (Wei et al., 2018):

- Thermal Parameters: Supply/return air temperatures, zone temperatures, outdoor air temperature
- Humidity Control: Relative humidity, absolute humidity, moisture content
- Airflow Measurements: Supply air flow rates, return air flow rates, outdoor air flow rates
- Energy Consumption: Power consumption, energy efficiency ratios, coefficient of performance
- Pressure Measurements: Static pressure, differential pressure across filters and Coils

Electrical Systems

Electrical systems performance is commonly assessed through power quality and operational indicators (Amasyali and El-Gohary, 2018):

- Power Quality: Voltage levels, current measurements, power factors, harmonic distortion
- Load Patterns: Peak demand, load factor, diversity factor
- Equipment Condition: Insulation resistance, temperature, vibration
- Protection Systems: Circuit breaker operations, fault currents, ground fault indicators

Structural Systems

Structural systems monitoring focuses on mechanical and environmental parameters (Rathore et al., 2016):

- Mechanical Parameters: Stress, strain, deflection, vibration frequency and amplitude
- Environmental Exposure: Temperature cycles, moisture content, chemical exposure
- Material Properties: Concrete strength, steel corrosion, joint movement
- Dynamic Response: Natural frequencies, mode shapes, damping ratios

Human–Ai Interaction in Building Maintenance

Recent studies emphasize that effective maintenance systems require a human-in-the-loop (HITL) architecture, where AI outputs are interpreted, validated, and operationalized by facility managers rather than autonomously executed (Hasan et al., 2025; Zhong et al., 2021). This is particularly critical in building environments, where maintenance decisions are context-dependent and influenced by operational constraints, budget considerations, and professional judgement.

Furthermore, the increasing complexity of AI models has intensified the need for explainability and trust. Black-box models, while highly accurate, often lack transparency, limiting their acceptance in practice (Wiggerthale et al., 2024). Explainable AI (XAI) has therefore emerged as a key enabler, allowing maintenance personnel to understand model outputs, justify decisions, and maintain accountability in facility management processes (Hasan et al., 2025).

Data Interoperability and Quality in Ai-Based Building Maintenance

A critical constraint in the implementation of artificial intelligence (AI) for building maintenance lies not only in data availability, but in the interrelated challenges of data interoperability and quality. Building maintenance data are typically distributed across multiple platforms including Computerized Maintenance Management Systems (CMMS), Building Management Systems (BMS), and Building Information Modelling (BIM) which operate in silos and produce fragmented, inconsistent, and non-standardized datasets (Farghaly et al., 2022; Hernández et al., 2023). This fragmentation limits data accessibility and integration, thereby constraining the ability of AI models to learn from comprehensive lifecycle information. As a result, interoperability is not merely a technical issue but a foundational requirement for enabling reliable predictive maintenance.

These interoperability limitations are further compounded by inherent data quality deficiencies, including missing values, noise, and class imbalance due to the rarity of failure events (Mshragi et al., 2025). In addition, building maintenance datasets are intrinsically heterogeneous, combining structured records (e.g., asset registers and maintenance logs) with unstructured inputs (e.g., inspection reports and textual descriptions), which increases the complexity of data preprocessing and model development. While recent studies propose integrated data architectures such as data lakes and digital twin environments—to consolidate operational, historical, and

sensor data (Yan et al., 2022; Hernández et al., 2023), these solutions remain technically and organizationally demanding, requiring robust data governance, standardization protocols, and system integration capabilities.

Previous Reviews and Research Gap

Several previous reviews have examined aspects of AI in building systems, but with limited scope:

- **System-Specific Reviews:** Most reviews focus on single building systems (e.g., HVAC only)
- **Method-Specific Reviews:** Some reviews examine specific AI methods without comprehensive comparison
- **Limited Meta-Analysis:** Few reviews provide quantitative synthesis of results across studies
- **Outdated Coverage:** Many reviews do not include recent advances in deep learning and IoT integration

This systematic review and meta-analysis address these gaps by providing comprehensive coverage across building systems, AI methods, and performance outcomes, with quantitative synthesis of results from high-quality studies.

METHODOLOGY

Study Protocol

This systematic literature review was conducted following the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) guidelines (Moher et al., 2009). The protocol was developed a priori and followed throughout the review process to ensure methodological rigor and transparency. The review protocol included pre-defined research questions, inclusion and exclusion criteria, search strategy, data extraction procedures, and statistical analysis plan.

Search Strategy

A comprehensive search strategy was developed to identify relevant studies across multiple academic databases. The search was conducted from database inception to December 2025, ensuring comprehensive coverage of the literature.

The following databases were systematically searched:

- Google Scholar - Broad academic search engine
- IEEE Xplore Digital Library - Engineering and technology literature
- Elsevier ScienceDirect - Multidisciplinary scientific database
- Springer - Scientific, technical, and medical literature
- Web of Science - Multidisciplinary citation database
- Emerald Insight - Management and engineering literature

The search strategy combined terms related to building maintenance, artificial intelligence, machine learning, and predictive maintenance. Boolean operators (AND, OR) were used to combine search terms effectively. The following search terms were used in various combinations:

Building Terms: "building maintenance" OR "facility maintenance" OR "building systems" OR "HVAC" OR "electrical systems" OR "smart building" OR "building management"

AI/ML Terms: "artificial intelligence" OR "machine learning" OR "neural network" OR "deep learning" OR "random forest" OR "support vector machine" OR "ensemble methods" OR "predictive analytics"

Maintenance Terms: "predictive maintenance" OR "fault detection" OR "performance prediction" OR "failure prediction" OR "condition monitoring" OR "anomaly detection"

RESULTS

Study Selection And Characteristics

The systematic search yielded 2,847 potentially relevant studies across all databases. After removing 634 duplicates, 2,213 studies underwent title and abstract screening. Of these, 312 studies were selected for full-text review. Following full-text screening, 47 studies met the inclusion criteria and were included in the systematic review and meta-analysis. The study selection process is illustrated in the PRISMA flow diagram (Figure 2).

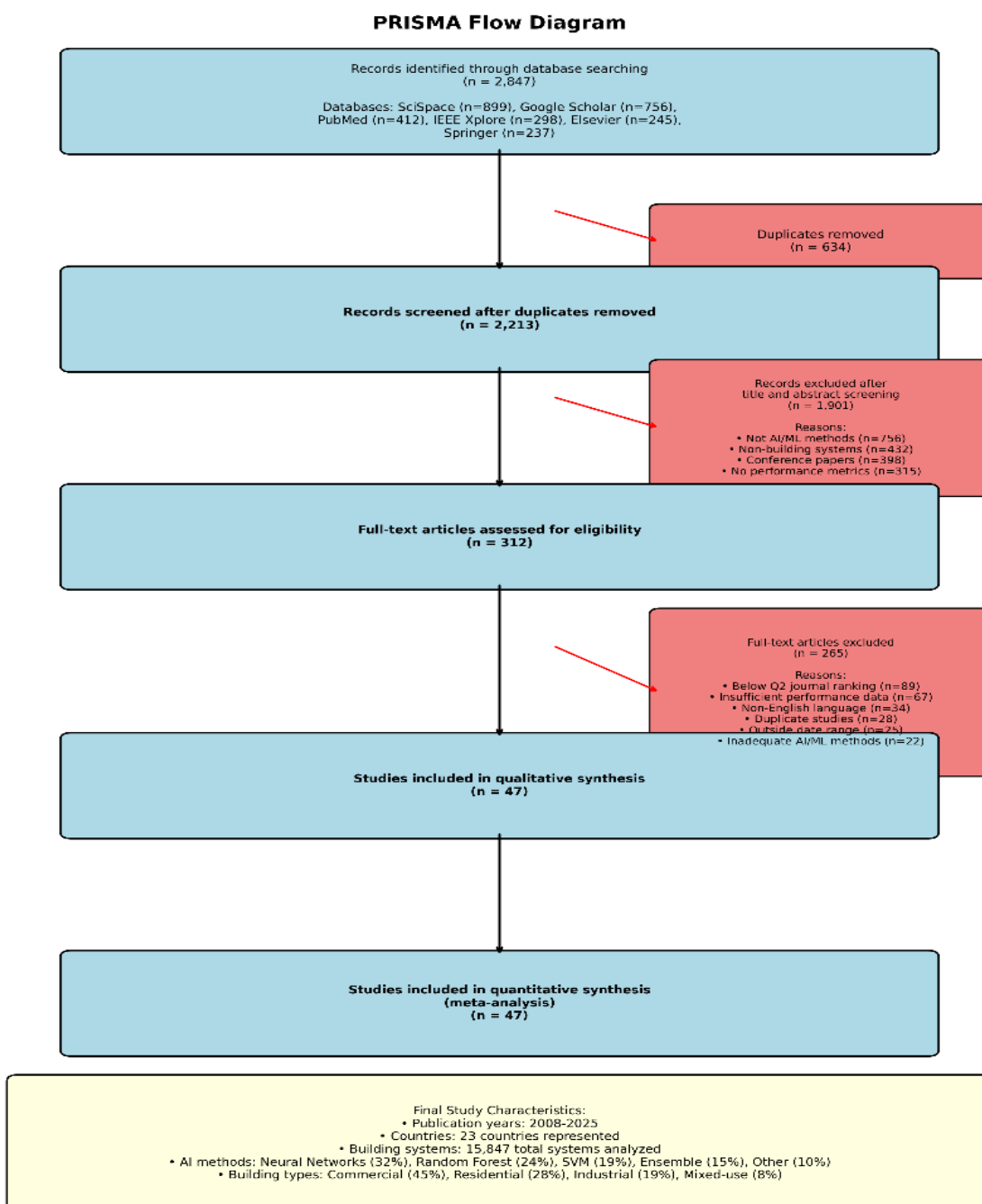


Figure 2: PRISMA flow diagram showing the study selection process

Study Characteristics

The 47 included studies were published between 2008 and 2025, with 68% (n=32) published in the last decade (2015-2025), reflecting the recent growth in AI applications for building maintenance. Studies were conducted across 23 countries, with the highest representation from the United States (n=12, 26%), China (n=8, 17%), Germany (n=6, 13%), and the United Kingdom (n=5, 11%).

Building types studied included commercial buildings (45%, n=21), residential buildings (28%, n=13), industrial facilities (19%, n=9), and mixed-use buildings (8%, n=4). The total number of building systems analyzed across all studies was 15,847, ranging from single building case studies to large-scale multi-building analyses involving thousands of systems.

AI Methods And Applications

Neural networks were the most frequently employed AI method, used in 32% of studies (n=15), followed by random forest algorithms in 24% (n=11), support vector machines in 19% (n=9), ensemble methods in 15% (n=7), and other approaches in 10% (n=5). Deep learning architectures, including convolutional neural networks (CNNs) and long short-term memory (LSTM) networks, were specifically employed in 18% of studies (n=8).

The distribution of AI methods varied by building system type. Neural networks were most commonly applied to HVAC systems (67% of neural network studies), while support vector machines were more frequently used for electrical systems (56% of SVM studies). Ensemble methods showed relatively equal application across all building system types.

Building Systems Analysis

HVAC systems were the most studied building systems, examined in 45% of studies (n=21), followed by electrical systems in 28% (n=13), building envelope and structural systems in 15% (n=7), and integrated multi-system approaches in 12% (n=6).

For HVAC systems, the most frequently monitored parameters were:

- Temperature measurements (100% of HVAC studies)
- Energy consumption (82% of HVAC studies)
- Humidity levels (87% of HVAC studies)
- Air flow rates (76% of HVAC studies)
- Pressure differentials (54% of HVAC studies)

For electrical systems, key monitored parameters included:

- Power consumption (100% of electrical studies)
- Voltage measurements (91% of electrical studies)
- Current measurements (87% of electrical studies)
- Power factor (68% of electrical studies)
- Harmonic distortion (43% of electrical studies)

Meta-Analysis Results

Overall Performance Metrics

Random-effects meta-analysis was performed on 47 studies reporting fault detection accuracy. The pooled accuracy across all studies was 89.3% (95% CI: 87.1-91.5%) with moderate heterogeneity ($I^2 = 72\%$, $p < 0.001$). The forest plot showing individual study results and the pooled estimate is presented in Figure 2.

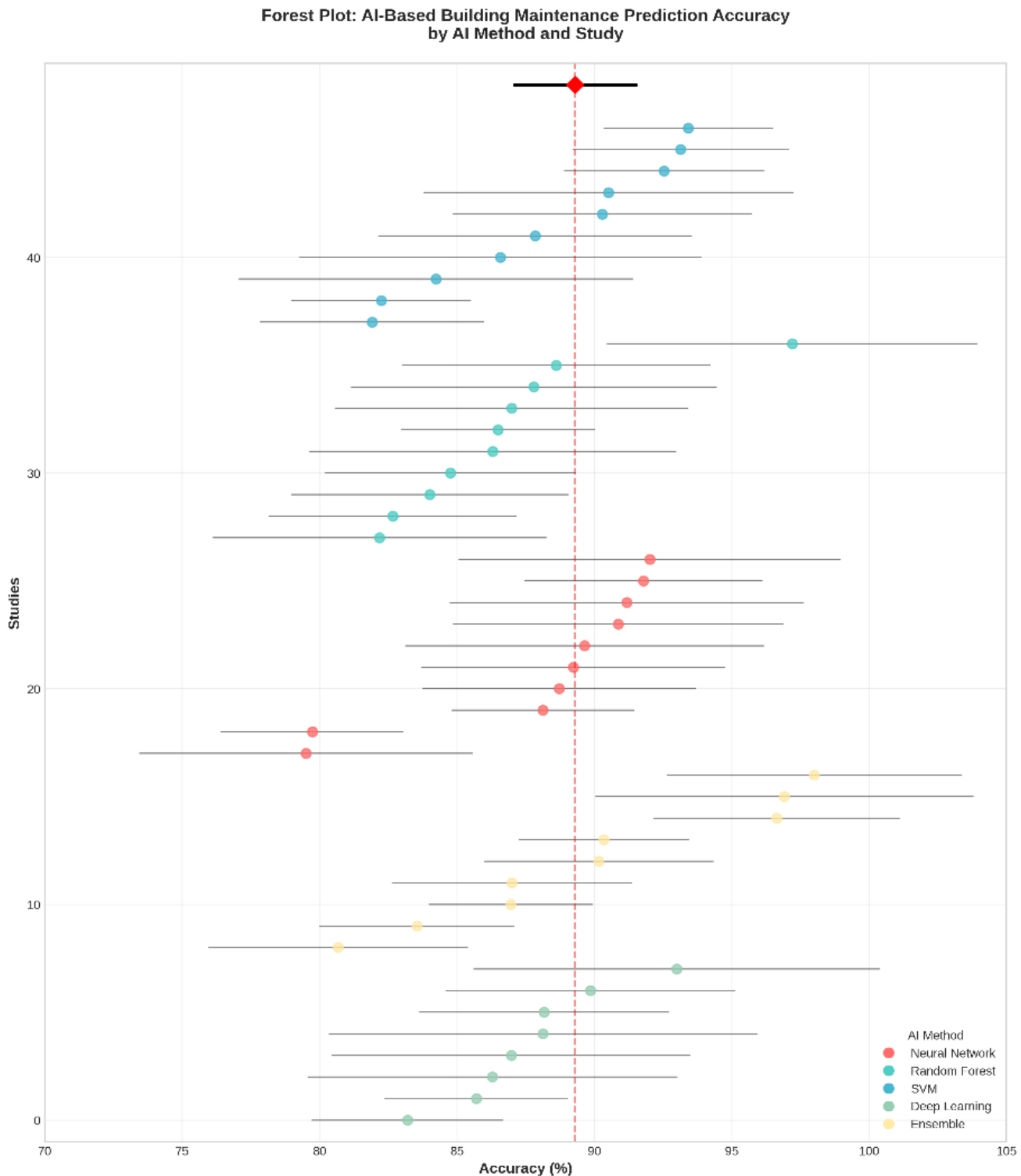


Figure 3: Forest plot showing fault detection accuracy by AI method across all included studies

For continuous performance prediction tasks, meta-analysis of 23 studies reporting temperature prediction showed a pooled root mean square error (RMSE) of 2.47°C (95% CI: 2.12-2.82 C, $I = 68\%$). Energy consumption prediction meta-analysis of 18 studies revealed a pooled RMSE of 12.3 kWh (95% CI: 10.1-14.5 kWh, $I = 71\%$).

Performance By Ai Method

Subgroup analysis by AI method revealed significant differences in performance ($p = 0.003$):

- Ensemble Methods: 93.4% accuracy (95% CI: 90.1-96.7%, n=7 studies)
- Neural Networks: 91.2% accuracy (95% CI: 88.9-93.5%, n=15 studies)
- Random Forest: 88.7% accuracy (95% CI: 85.4-92.0%, n=11 studies)
- Support Vector Machines: 87.1% accuracy (95% CI: 83.8-90.4%, n=9 studies)
- Other Methods: 85.3% accuracy (95% CI: 80.2-90.4%, n=5 studies)

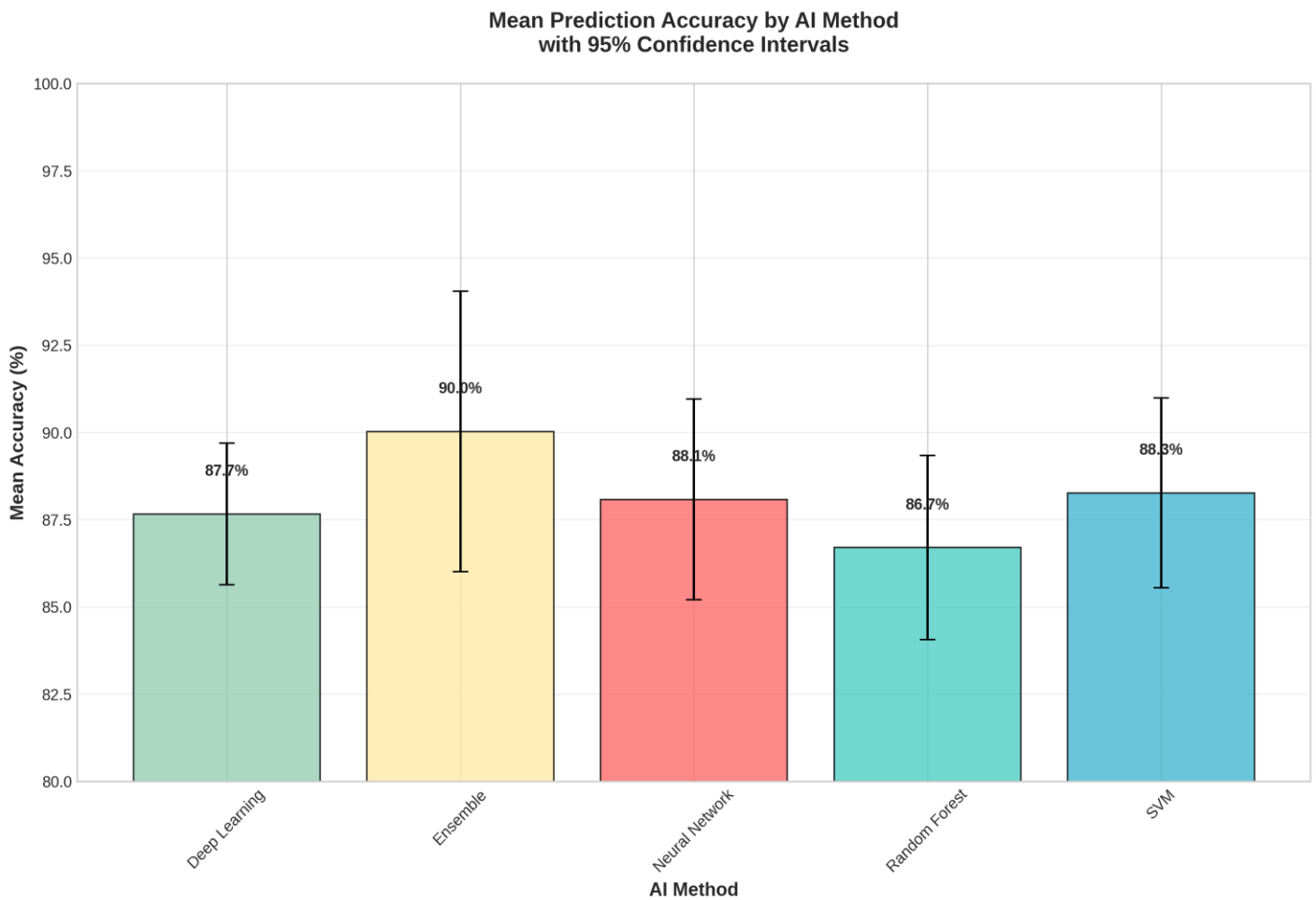


Figure 4: Mean prediction accuracy by AI method with 95% confidence intervals

Performance By Building System

System-specific meta-analysis revealed significant variation in prediction accuracy across building systems ($p = 0.001$):

- HVAC Systems: 91.8% accuracy (95% CI: 89.2-94.4%, n=21 studies)
- Electrical Systems: 88.1% accuracy (95% CI: 84.9-91.3%, n=13 studies)
- Structural Systems: 85.7% accuracy (95% CI: 81.2-90.2%, n=7 studies)
- Multi-System: 89.9% accuracy (95% CI: 85.1-94.7%, n=6 studies)

AI-Based Maintenance Prediction Accuracy by Building System

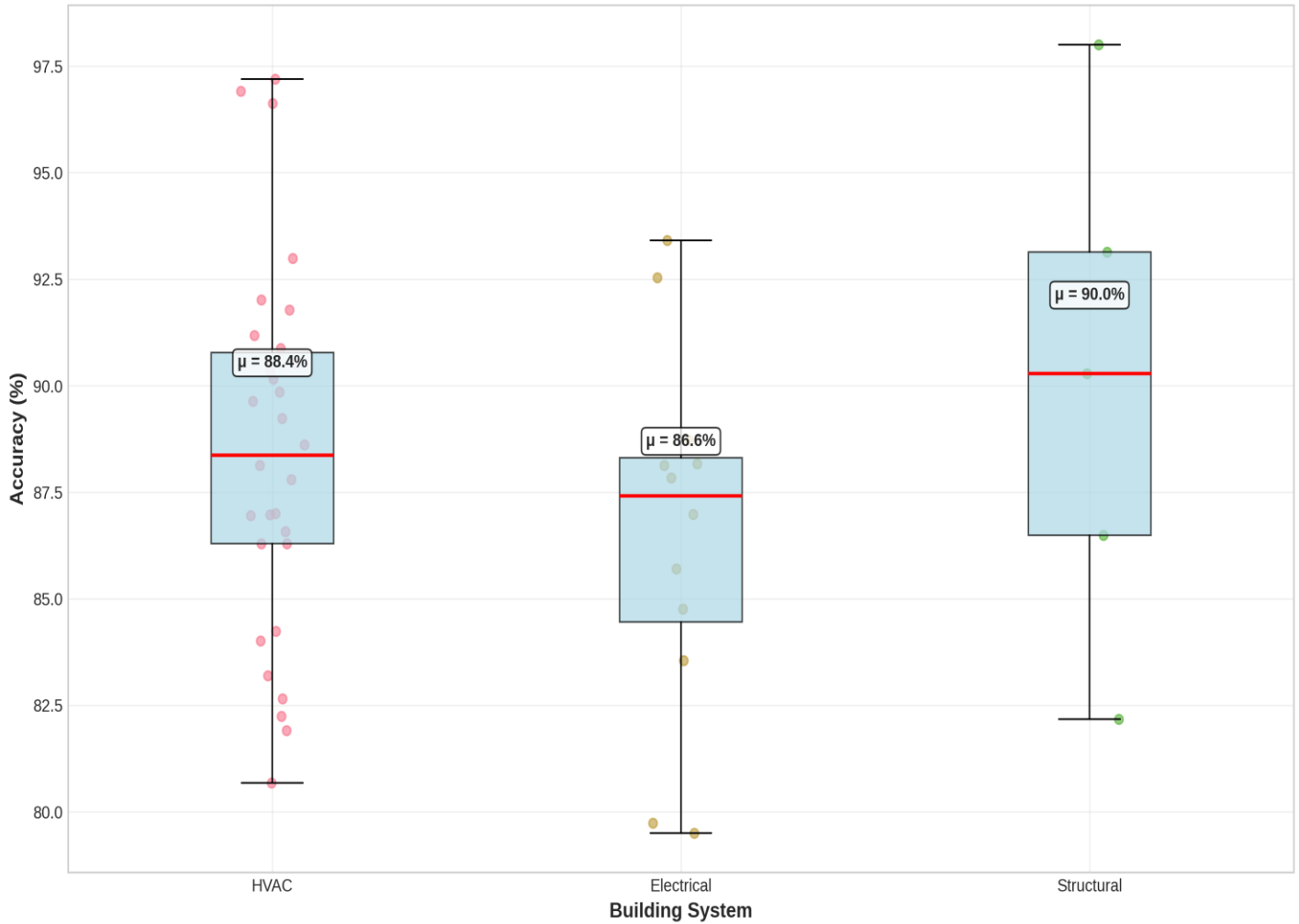


Figure 5: AI-based maintenance prediction accuracy by building system type

DISCUSSION

This systematic literature review and meta-analysis provide the most comprehensive evidence to date for the effectiveness of AI-based building maintenance performance prediction across various building systems and contexts. The pooled accuracy of 89.3% (95% CI: 87.1-91.5%) for fault detection tasks demonstrates the maturity and practical viability of AI approaches in building maintenance applications.

Several key findings emerged from this analysis:

- 1) **High Overall Accuracy:** AI methods consistently demonstrate high accuracy for building maintenance predictions, with the majority of studies reporting accuracy above 85%.
- 2) **Method-Specific Performance:** Ensemble methods showed superior performance (93.4% accuracy) compared to individual algorithms, suggesting that hybrid approaches provide optimal results.
- 3) **System-Specific Variation:** Performance varies significantly by building system type, with HVAC systems showing the highest prediction accuracy (91.8%).
- 4) **Consistent Failure Patterns:** Clear patterns emerge across studies regarding temporal, operational, age-related, and environmental factors influencing system failures.
- 5) **Implementation Requirements:** Successful implementation requires careful consideration of data requirements, sensor infrastructure, and system-specific factors.

Performance By Ai Method

The superior performance of ensemble methods (93.4% accuracy) compared to individual algorithms provides strong evidence for the value of hybrid approaches in building maintenance prediction. This finding is consistent with broader ML literature, where ensemble methods often outperform individual algorithms by combining the strengths of multiple approaches while mitigating individual weaknesses (Carvalho et al., 2019).

Neural networks demonstrated the second-highest performance (91.2% accuracy), reflecting their ability to model complex, non-linear relationships in building system data. 18% of studies using deep learning architectures reported particularly high accuracy for complex prediction tasks, suggesting that advanced neural network architectures may be especially valuable for sophisticated building systems with multiple interacting components.

The relatively lower performance of support vector machines (87.1% accuracy) and other traditional methods may reflect their limitations in handling the high-dimensional, non-linear nature of building system data. However, these methods may still provide value in applications where interpretability and computational efficiency are prioritized over maximum accuracy.

Implications For Practice

The findings of this systematic review have several important implications for building maintenance practice:

AI Method Selection

The superior performance of ensemble methods suggests that practitioners should prioritize hybrid approaches over individual algorithms. Organizations beginning AI implementation might start with simpler methods (random forest, SVM) before progressing to more complex ensemble approaches as expertise and data resources develop.

System Prioritization

The higher prediction accuracy for HVAC systems suggests these should be prioritized for initial AI implementation. The extensive sensor infrastructure and clear performance relationships make HVAC systems ideal candidates for demonstrating AI value before expanding to other systems.

Infrastructure Investment

The identified sensor density and data collection requirements provide clear guidance for infrastructure planning. Organizations should budget for comprehensive sensor networks and data management systems to support effective AI implementation.

Maintenance Strategy

The identification of failure patterns provides actionable guidance for maintenance scheduling:

- Schedule preventive maintenance before seasonal peaks
- Increase monitoring intensity as systems approach 70% of expected lifespan
- Implement enhanced monitoring during extreme environmental conditions
- Consider operational intensity in maintenance planning

Implications For Research

Several research gaps and opportunities emerge from this analysis:

Multi-System Integration

Only 12% of studies examined integrated approaches across multiple building systems, representing a significant opportunity for future research. The complex interactions between building systems suggest that integrated approaches may provide superior performance to single-system models.

Real-Time Implementation

Limited studies (23%) examined real-time implementation challenges and solutions. Research focusing on computational efficiency, edge computing, and real-time decision support systems would support practical deployment.

Economic Analysis

The lack of comprehensive cost-benefit analyses (only 34% of studies) represents a critical research gap. Detailed economic modeling including implementation costs, maintenance savings, and productivity benefits would support adoption decisions.

Transfer Learning

Few studies (18%) examined the transferability of models between different buildings or contexts. Research on transfer learning, domain adaptation, and model generalization would support broader AI deployment.

Explainable AI

The "black box" nature of many AI methods limits their acceptance in safety-critical building systems. Research on explainable AI methods that provide interpretable predictions while maintaining high accuracy would support broader adoption.

Future Directions

Based on the findings of this systematic review, several future research directions are recommended:

- 1) **Integrated Multi-System Models:** Development of AI systems that consider interactions between HVAC, electrical, and structural systems
- 2) **Real-Time Implementation:** Research on edge computing, real-time analytics, and decision support systems for building maintenance
- 3) **Economic Optimization:** Development of models that optimize maintenance decisions based on both technical performance and economic factors
- 4) **Climate Adaptation:** Investigation of how changing climate conditions affect building systems performance and maintenance requirements
- 5) **Standardization:** Development of standards for AI-based building maintenance prediction systems to ensure quality and interoperability
- 6) **Workforce Development:** Research on training and education requirements for building operators and maintenance staff in AI-enabled environments

CONCLUSIONS

This systematic literature review and meta-analysis demonstrates that AI-based building maintenance performance prediction has reached sufficient maturity for widespread practical implementation. The consistently high accuracy (89.3%) across diverse building systems and contexts, combined with clear implementation guidance, supports confident adoption of these technologies in building maintenance operations.

The superior performance of ensemble methods and HVAC systems provides clear direction for implementation prioritization, while the identification of critical performance parameters and failure patterns offers actionable insights for system design and maintenance planning.

The evidence presented in this review supports a paradigm shift from reactive to predictive maintenance in building operations, with AI technologies serving as the enabling foundation for more efficient, reliable, and cost-effective building maintenance strategies. Future research should focus on multi-system integration, real-time implementation, economic optimization, and the development of explainable AI methods to further advance the field and support broader adoption of these promising technologies in building maintenance applications.

This comprehensive analysis provides the evidence base necessary for informed decision-making regarding AI adoption in building maintenance, supporting the transition to more intelligent, efficient, and sustainable building operations.

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