

# Green Consumerism in the Digital Era: Opportunities and Challenges

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## ABSTRACT

The digital era has significantly transformed consumer behavior and marketing practices, creating new avenues for the growth of green consumerism. The widespread adoption of digital technologies such as social media, e-commerce platforms, mobile applications, and online information systems has enhanced consumer access to environmental information and sustainable products. These digital tools play a crucial role in increasing environmental awareness, shaping green purchase intentions, and facilitating sustainable consumption practices. However, despite these opportunities, several challenges continue to hinder the effective adoption of green consumerism in digital environments. Issues such as greenwashing, information overload, lack of transparency in online sustainability claims, data privacy concerns, and limited consumer trust pose significant barriers to informed green purchasing decisions. This paper aims to examine the opportunities and challenges associated with green consumerism in the digital era through a theoretical and literature-based approach. Drawing on existing research, conceptual models, and secondary data sources, the study analyzes how digital platforms influence green consumer behavior and identifies key factors that affect consumers' willingness to adopt environmentally responsible consumption patterns. The paper also highlights the role of digital marketing strategies, eco-labels, and online reviews in shaping consumer perceptions of green products. By synthesizing prior studies, this research contributes to a deeper understanding of the complex relationship between digitalization and green consumerism. The findings offer valuable insights for marketers, businesses, and policymakers to design effective digital strategies that promote transparency, build consumer trust, and encourage sustainable consumption in the digital age.

**Keywords:** Green Consumerism, Digital Era, Sustainable Consumption, Digital Marketing, Consumer Behavior

## INTRODUCTION

Sustainable development has become a global priority due to rising environmental problems such as climate change, pollution, and resource depletion. In response, consumers are increasingly showing interest in eco-friendly products and sustainable lifestyles. This shift in consumer behavior is known as green consumerism.

The digital era has played a crucial role in accelerating this trend. Online platforms enable consumers to access product information, compare alternatives, and share opinions instantly. Digital tools have not only increased awareness but also influenced attitudes and purchasing intentions. However, despite these advantages, several challenges continue to limit the growth of green consumerism. This paper focuses on understanding both the positive and negative aspects of green consumerism in the digital age.

### Green Consumerism: Meaning and Scope

Green consumerism refers to the conscious choice of products and services that have minimal impact on the environment. It involves evaluating products based on factors such as recyclability, energy efficiency, ethical sourcing, and reduced carbon footprint.

### Dimensions of Green Consumerism

Dimension	Explanation
Environmental Concern	Awareness of environmental problems
Responsible Purchasing	Preference for eco-friendly goods
Ethical Consumption	Support for socially responsible firms
Sustainable Usage	Reduced wastage and reuse of products
Disposal Behavior	Recycling and safe disposal practices

### Digital Era and Consumer Behavior

Digital technologies have changed the traditional buying process. Consumers now rely heavily on online reviews, social media content, and digital advertisements before making purchase decisions. Digital platforms allow companies to communicate their sustainability efforts directly to consumers.

The digital age has transformed consumer habits, producing hyper-informed, constantly connected people who seek convenience, personalization, and rapidity, significantly swayed by social validation, testimonials, and influencers. Shoppers today conduct thorough research, compare prices on various platforms (e-commerce), interact with brands through two-way communication, and depend on mobile devices for shopping, moving away from traditional one-way advertising to interactive, data-informed experiences. Marketers need to evolve using data analysis, multichannel approaches, and genuine content to foster trust and loyalty

### Main Changes in Consumer Behavior

- **Information Access:** Consumers operate as researchers, evaluating products, prices, and online reviews prior to purchase, in contrast to traditional shoppers.
- **Continuous Connectivity:** Mobile gadgets and uninterrupted internet access allow round-the-clock interaction and purchasing.
- **Growth of E-commerce:** Digital platforms provide extensive options, ease of use, and home delivery, evolving into major retail avenues.
- **Social Influence:** Feedback, recommendations, and endorsements from influencers greatly impact choices (social proof).
- **Customization & Engagement:** Shoppers anticipate personalized content, focused promotions, and smooth online experiences.
- **Empowered & Engaged:** Customers share opinions, work together on products, and participate in reciprocal discussions with brands

### Digital Tools Supporting Green Consumerism

Digital Tool	Role in Green Consumption
Social Media	Awareness creation and peer influence
E-commerce Platforms	Easy access to green products
Mobile Applications	Tracking sustainable consumption
Online Reviews	Building trust and transparency
Influencer Marketing	Promoting eco-friendly lifestyles

## Green consumerism in India

Green consumerism in India has been gradually gaining momentum due to rising environmental awareness, climate concerns, and supportive government initiatives such as Swachh Bharat, renewable energy promotion, and plastic reduction policies. Indian consumers are increasingly showing interest in eco-friendly products, organic foods, sustainable fashion, and energy-efficient appliances. Digital platforms and social media play a crucial role in educating consumers and promoting green brands, especially among urban and young populations. However, green consumerism in India still faces challenges such as higher prices of sustainable products, limited availability in rural areas, and lack of standardized eco-labeling. Despite these barriers, growing digital access and changing lifestyles are expected to further strengthen sustainable consumption practices in the country.

## Opportunities of Green Consumerism in the Digital Era

The digital era offers significant opportunities for the growth of green consumerism by expanding access to information and sustainable product choices. Online platforms enable consumers to easily compare eco-friendly products, read reviews, and verify environmental claims. Digital marketing and social media help brands communicate sustainability initiatives effectively and engage environmentally aware audiences. Technologies such as artificial intelligence and big data allow personalized recommendations that encourage greener purchasing decisions. E-commerce platforms also support wider availability of sustainable products beyond local markets. Digital tools facilitate transparency through features like carbon footprint disclosure and eco-label verification. Together, these advancements empower consumers and accelerate the adoption of environmentally responsible consumption.

- **Improved transparency and trust:** Digital tools help consumers check product origin, sourcing methods, and environmental impact, increasing confidence in green products.
- **Easy access to sustainability information:** Online platforms display eco-labels, certifications, and environmental details that support informed purchasing decisions.
- **Personalized consumer engagement:** Digital technologies allow businesses to deliver customized sustainability messages based on consumer interests and behavior.
- **Stronger awareness through social media:** Online platforms create communities, share real-life stories, and encourage sustainable lifestyles, especially among younger consumers.
- **Convenient availability of green products:** E-commerce websites and mobile apps make eco-friendly products easier to find and compare during regular shopping.
- **Support for green finance:** Digital platforms encourage investments in renewable energy and sustainable initiatives by connecting investors with green projects.
- **Effective and measurable marketing:** Digital marketing tools help track consumer responses, improve campaign effectiveness, and promote environmentally responsible choices.

## Challenges of Green Consumerism in the Digital Era

- ❑ **High cost of green products:** Eco-friendly products are often more expensive due to sustainable materials and processes, making them less attractive to price-sensitive consumers.
- ❑ **Limited availability of genuine green options:** Truly sustainable products may be fewer in number compared to conventional alternatives, and not all consumers have equal digital access.
- ❑ **Doubts about product performance:** Some consumers believe green products are less durable or effective, which discourages adoption despite improvements in quality.

- Greenwashing and false claims:** Digital marketing makes it easier for firms to exaggerate environmental benefits, reducing consumer trust in green products.
- Too much information online:** Excessive and unverified sustainability information can confuse consumers and make decision-making difficult.
- Privacy and data concerns:** Personalized green marketing using digital data may raise concerns about misuse of personal information.
- Electronic waste generation:** Frequent replacement of digital devices increases e-waste, creating environmental and health risks.
- High energy use of digital infrastructure:** Data centers and online platforms consume large amounts of energy, contributing to carbon emissions.
- Complex global supply chains:** Tracing the environmental impact of products across digital supply networks is often difficult.
- Gap between intention and action:** Consumers may support sustainability in theory but prioritize convenience and habits when purchasing.
- Low sense of individual impact:** Some consumers feel their actions do not make a meaningful difference, reducing motivation.
- Resistance to changing habits:** Shifting to sustainable consumption requires effort and behavioral change, which many consumers resist.

### Implications for Stakeholders

Organizations need to prioritize truthful messaging and clearly disclose their sustainability efforts. Digital promotional activities should be designed to prevent misleading or overstated environmental assertions. Regulatory authorities must establish and enforce clear standards for green marketing while supporting initiatives that enhance consumer awareness and education. At the same time, consumers should strengthen their ability to critically assess environmental claims and make informed, responsible purchasing choices.

### Statement of the Problem

The rapid growth of digital technologies has transformed the way consumers access information and make purchasing decisions, significantly influencing green consumerism. While digital platforms offer opportunities to promote sustainable products and raise environmental awareness, they also create challenges such as greenwashing, misinformation, lack of transparency, and ethical concerns related to data usage. Many consumers struggle to distinguish genuine eco-friendly products from misleading claims, which weakens trust and limits the effectiveness of green consumption initiatives. Moreover, unequal digital access and varying levels of sustainability awareness further complicate the adoption of green consumerism in the digital era.

### Scope of the Study

The scope of this study is to understand green consumerism within the context of the digital age by examining how online technologies shape consumers' knowledge, perceptions, and buying decisions related to environmentally friendly products. The research concentrates on the influence of digital channels such as social networking sites, e-commerce platforms, online promotions, and web-based information in encouraging sustainable consumption. It also investigates the potential benefits of digitalization, including easier access to green products, improved availability of product-related environmental information, and greater consumer interaction through digital reviews and communities. In addition, the study considers the key difficulties consumers face in the digital marketplace, such as misleading green claims, trust issues, pricing concerns, and

excessive online information. The analysis is confined to consumer viewpoints within the chosen sample and study period and does not assess the actual environmental impact of products or organizations. The findings are intended to support businesses, policymakers, and researchers in developing effective digital approaches to promote environmentally responsible consumption.

### Objectives of the study

- To analyze how digital technologies influence consumers' awareness, attitudes, and purchasing behavior toward eco-friendly products.
- To identify the key opportunities offered by the digital era in promoting green consumption.
- To explore the major challenges associated with green consumerism in the digital environment.
- To suggest strategies and policy measures for strengthening green consumerism

### Review of Literature

**Sewar Alkhatib , Petra Kecskés and Veronika Keller(2023):** The research aims to evaluate and compile research papers on digital and green marketing that have been published in the last 10 years, from 2012 to 2022. The objective is to monitor the development of the field's research and comprehend the trends that have been investigated throughout that time. In addition to other aspects of the particular research, the database analysis explains the article's topic and viewpoint, the methodology employed, and the themes. The primary aim of this study is the recognition of five key themes or categories within the research domain: strategies, challenges, promotion, consumers, and digital media. These themes offer important perspectives for professionals and researchers, ultimately benefiting the wider community by sharing information on decision-making and encouraging sustainability in digital and green marketing. The study will assist in gaining a clearer insight into the research trends within the field and obtaining current knowledge regarding research associated with digital marketing and green marketing.

**Asif Raihan(2024):**This study explores how the digital economy intersects with sustainability amid growing environmental concerns and rapid technological progress. A systematic review of prior research highlights the role of digital technologies in supporting renewable energy use, data-driven sustainability initiatives, circular economy practices, sustainable consumption, and socially responsible business models. Digitalization also enables organizations to create eco-friendly products, improve resource efficiency, and encourage consumer participation in value creation. At the same time, it brings significant challenges, including rising electronic waste, increased energy demand and emissions, unequal access to digital resources, employment instability, market dominance by large firms, and data security issues. Effectively managing these challenges is essential to ensure that the digital economy contributes positively to sustainable development.

**Chokkamreddy Prakash (2025):** Environmental protection has become a major global concern, increasing the importance of promoting sustainable consumption practices. This paper examines how factors such as consumer skills, environmental concern, attitudes, and social influence shape green purchasing behavior, with a focus on the role of digital technologies. The findings suggest that younger consumers and women show a stronger tendency toward environmentally responsible consumption, influenced by cultural values and personal motivations. However, achieving sustainable behavior remains complex due to its strong social and psychological dimensions. Emerging technologies such as artificial intelligence, personalization, and blockchain encourage sustainable choices but also raise ethical concerns related to data privacy and algorithmic bias. These digital approaches, along with awareness campaigns, standardization, clear labeling, and ethical innovation, can help reduce the environmental impact of purchasing decisions, particularly in the fashion industry.

**Dang Chanh Tin(2025):** Amid globalization and rapid digitalization, green marketing has emerged as a key business approach that aligns commercial goals with environmental stewardship. This study examines the key

opportunities and constraints organizations face while adopting green marketing practices in the digital environment. Major benefits include improved brand reputation, access to eco-aware consumer groups, and the effective use of digital media to communicate sustainability initiatives. At the same time, firms confront challenges such as substantial upfront costs, growing demands for transparency, and the threat of misleading environmental claims that may erode customer confidence. The study highlights the need for coherent green marketing frameworks, effective use of digital tools, and a strong commitment to openness and innovation. The findings offer both conceptual insights and practical guidance for organizations pursuing long-term sustainable growth.

**Mr Arvind Singh, Dr. Sudhir A. Atwadkar (2025):** The rapid expansion of the electronics industry has intensified environmental concerns such as high energy consumption, growing volumes of electronic waste, and the encouragement of excessive consumption through digital services. In this context, embedding environmental responsibility within digital marketing practices has become essential for both businesses and policymakers. This study explores the concept of smart e-marketing in the promotion of electronic products, emphasizing green consumerism, eco-brand development, and ethically responsible digital communication. A mixed-methods approach is adopted, combining a review of existing literature, a consumer behavior survey, and case analyses of global electronics brands to illustrate how digital strategies can guide environmentally conscious purchasing decisions. Key practices examined include online eco-labels, AI-driven personalization of sustainability messages, disclosure of product carbon footprints, and circular economy initiatives such as take-back and recycling programs. The findings indicate that environmentally responsible digital marketing enhances consumer trust, engagement, and loyalty while simultaneously reducing the environmental impact of electronics consumption. The study proposes a framework demonstrating how digital innovation can align business profitability with global sustainability objectives.

## RESEARCH METHODOLOGY

### Sampling Design:

**Sampling Method:** The study has used non-probability sampling

**Sampling Techniques-** The study adopted a convenience sampling technique, selecting respondents based on their accessibility and willingness to participate.

**Sampling Size-** The research has taken 100 respondents to collect the data.

### Data Collection:

#### Primary Data:

- A Structured questionnaire was designed to capture consumer perceptions, attitudes, and behaviors related to green products.

#### Secondary Data:

- Relevant literature, research articles, reports on green consumerism, digital marketing were used to get a better understanding.

**Data Analysis:** Various tools are used for the analysis and interpretation of data. Data gathering tool-questionnaire. The data collected will be analyzed using simple percentage methods. Data representation through charts.

### Limitations:

- The limited sample size of 100 respondents may limit the generalizability of the findings.

- The convenience sampling technique may introduce selection bias.
- The questionnaire format may limit the capture of nuanced perspectives on green consumerism.

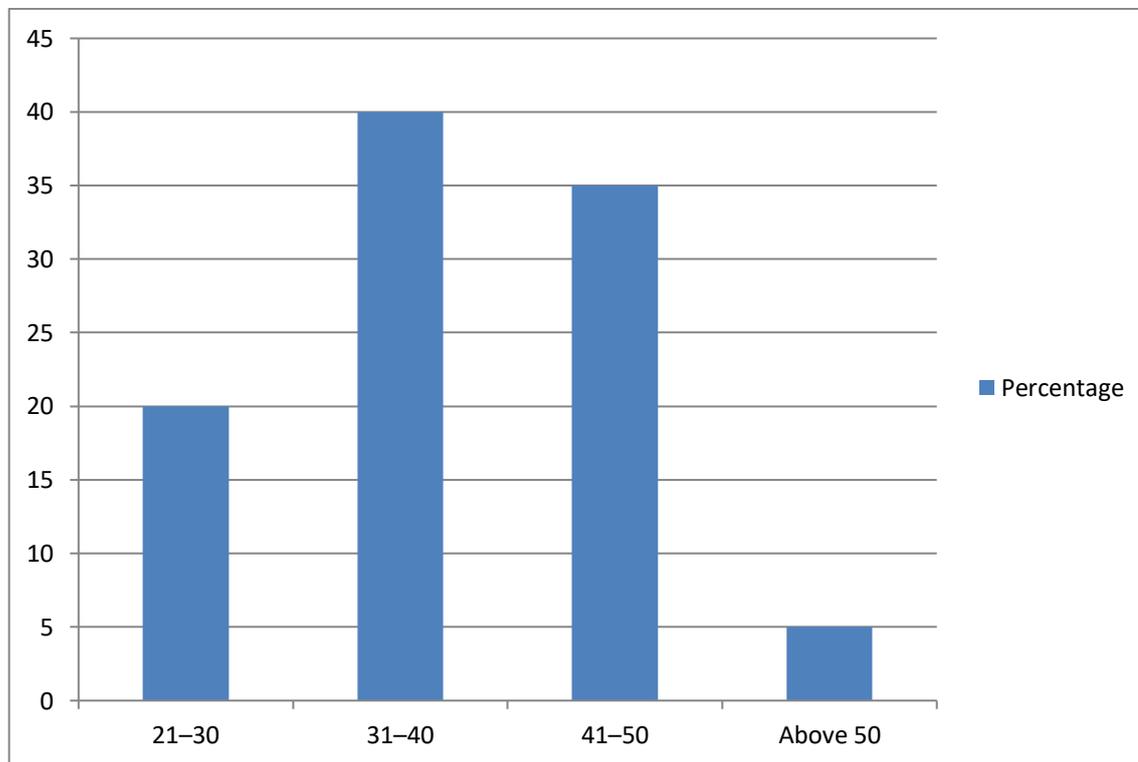
### Data Analysis:

#### Age of respondents:

Age	Frequency	Percentage
21–30	20	20
31–40	40	40
41–50	35	35
Above 50	5	5
Total	100	100

Analysis: The majority of respondents (40%) are in the 31–40 years age group, followed by 41–50 years (35%), indicating a predominance of middle-aged individuals. The 21–30 years group represents 20%, while those above 50 are only 5%, showing minimal senior representation.

Fig 1: Age of respondents



Interpretation: The distribution suggests that green consumerism in the digital era is primarily represented by adults in the 31–50 age range, who may have greater purchasing power and digital engagement. The relatively lower participation of the youngest and oldest groups may reflect lesser exposure, awareness, or interest in sustainable digital consumption.

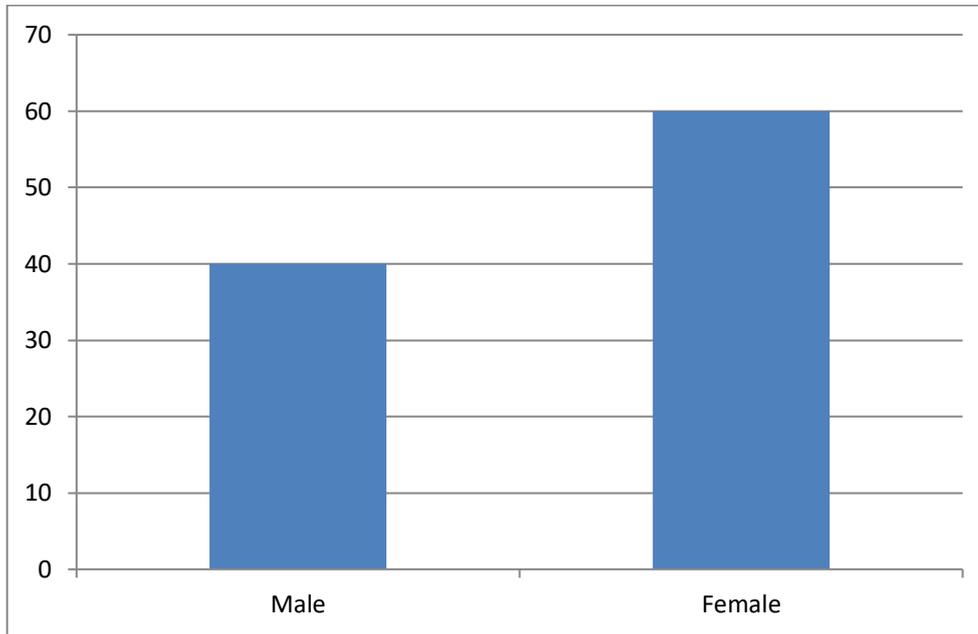
#### Gender Division of the Respondents

Gender	Frequency	Percentage
Male	40	40

Female	60	60
Total	100	100

Analysis: The gender distribution of the respondents shows that, with 60 respondents (60% are female), while males account for 40 respondents (40%).

**Fig 2: Gender Division of the Respondents**



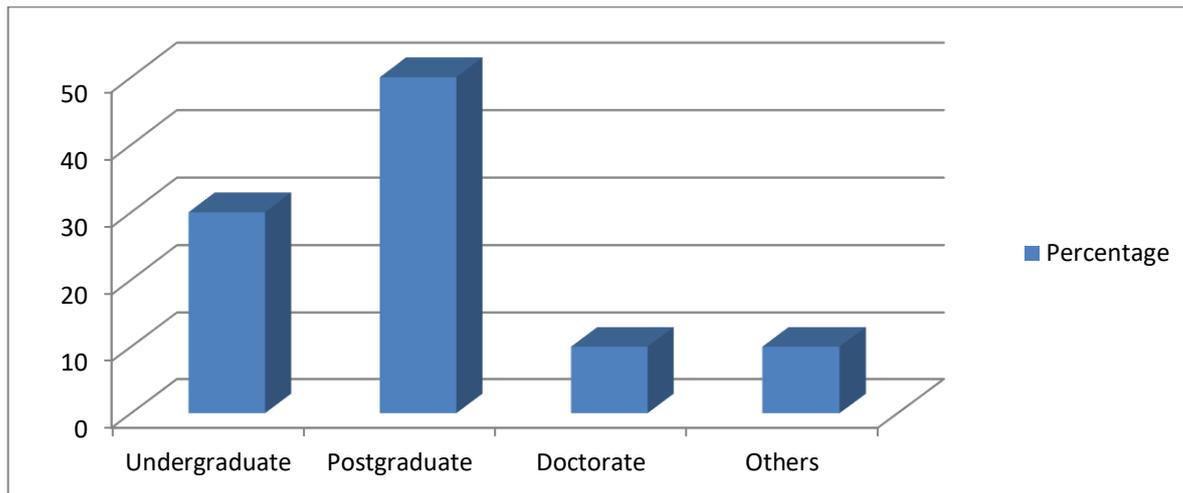
Interpretation: The bar graph illustrates the gender distribution of respondents in the study. It is evident that female respondents (60%) significantly outnumber male respondents (40%). This indicates a higher level of participation and engagement of women in the survey on green consumerism in the digital era. The greater female representation may suggest that women are more aware of or interested in sustainable consumption practices, while male participation is comparatively lower.

**Education Level of the Respondents:**

Education Level	Frequency	Percentage
Undergraduate	30	30
Postgraduate	50	50
Doctorate	10	10
Others	10	10
Total	100	100

Analysis: The data on education level consists of postgraduates, with 50 participants (50%), Undergraduates make up 30 respondents (30%). Respondents with a Doctorate and others account for a small portion, only 10 participants (10%). The “Others” category, representing 10 respondents (10%).

**Fig 3: Education Level of the Respondents:**



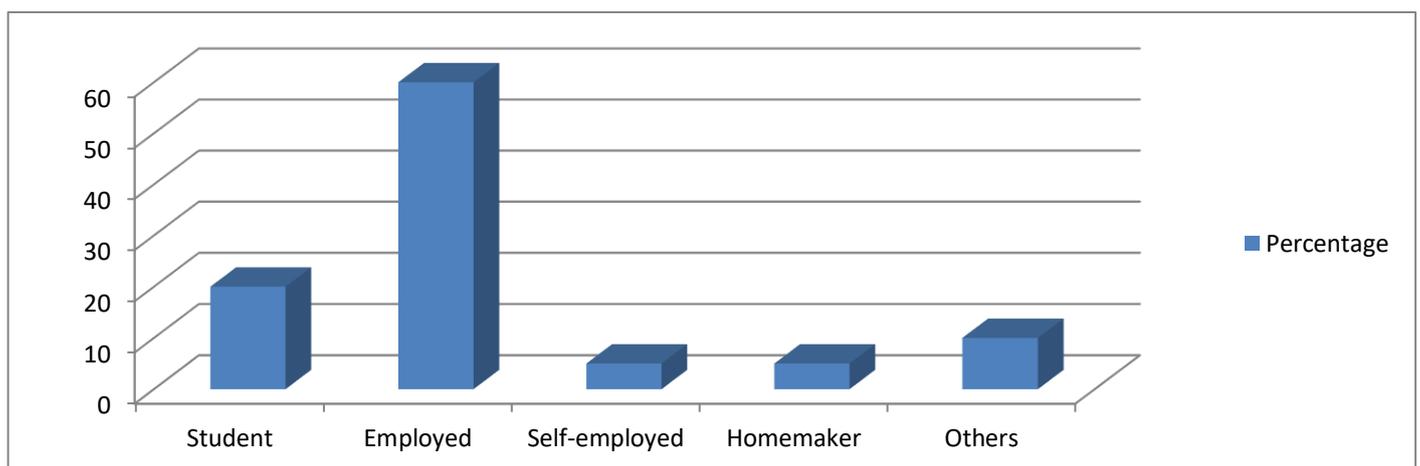
Interpretation: The bar chart illustrates the educational qualifications of the respondents. The largest group is postgraduates, comprising about 50% of the sample. The analysis suggests that individuals with higher educational qualifications, particularly postgraduates, are more aware of or interested in sustainable consumption and the role of digital technologies in green consumerism.

### Occupation

Occupation	Frequency	Percentage
Student	20	20
Employed	60	60
Self-employed	5	5
Homemaker	5	5
Others	10	10
Total	100	100

Analysis: The data on occupation shows that the majority of respondents, 60%, are employed, indicating that most of the sample consists of individuals actively engaged in the workforce with stable income and structured work routines. Students make up the second-largest group at 20%. The “Others” category accounts for 10%, representing occupations that do not fit into the main categories, such as freelancers or interns, highlighting some diversity in the sample. Both self-employed individuals and homemakers are the least represented, each constituting only 5% of the respondents.

**Fig 4- Occupation**



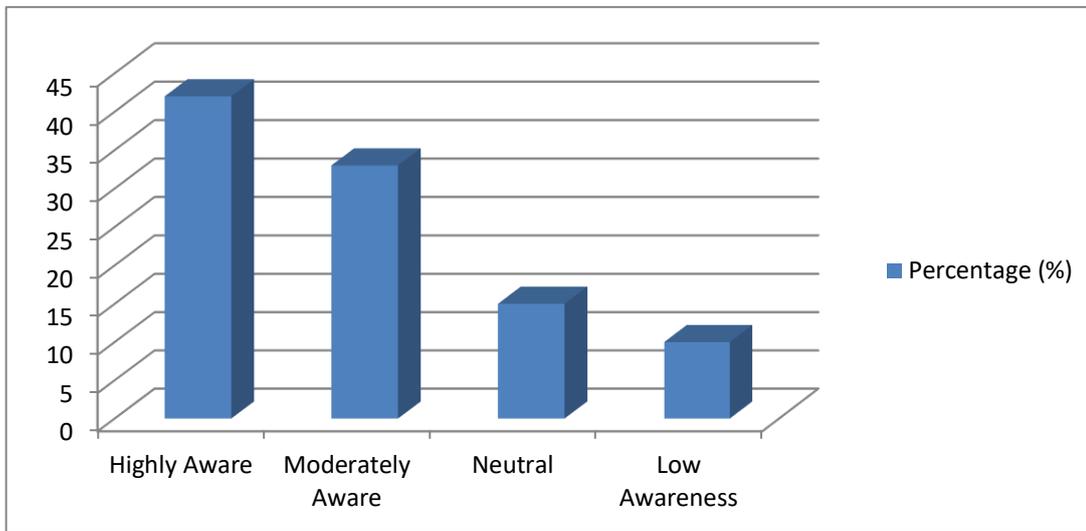
Interpretation: The occupation data indicates that the majority of respondents, 60%, are employed, suggesting that most participants are actively engaged in formal work and likely have stable income sources.

### Awareness of Green Consumerism

Awareness Level	Number of Respondents	Percentage (%)
Highly Aware	42	42
Moderately Aware	33	33
Neutral	15	15
Low Awareness	10	10
<b>Total</b>	<b>100</b>	<b>100</b>

Analysis: The table indicates that 42% of participants have a high awareness of green consumerism, whereas 33% exhibit moderate awareness. A lesser percentage (15%) stays neutral, and merely 10% indicate minimal awareness. This suggests that most respondents have a fair understanding of eco-friendly products and practices.

**Fig 5- Awareness of Green Consumerism**



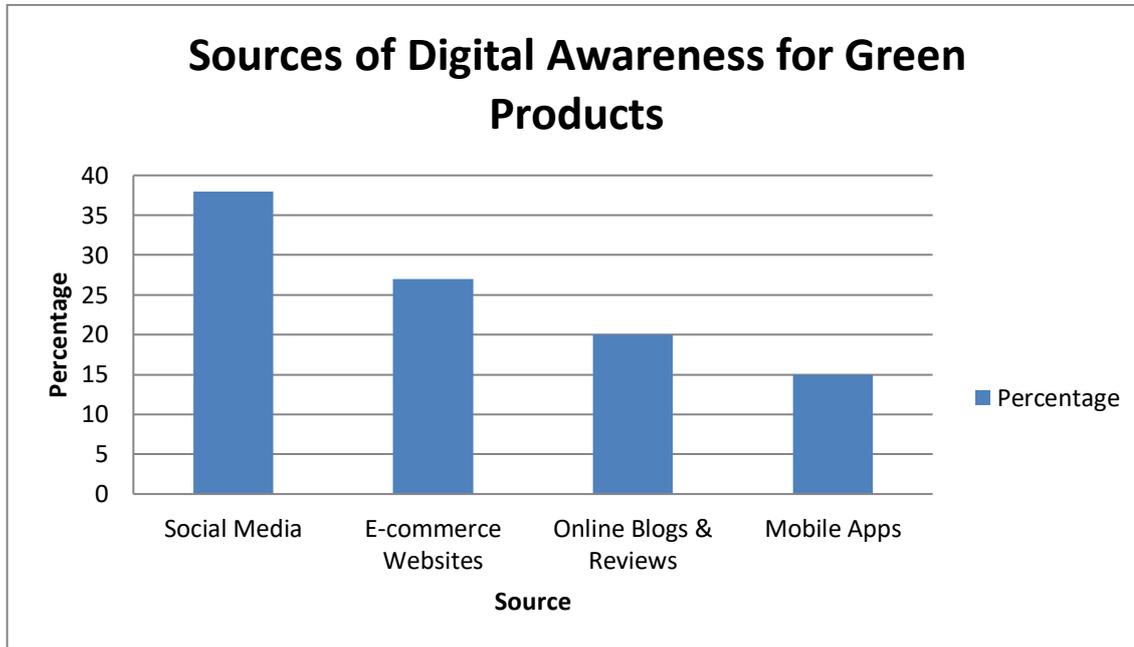
Interpretation: The bar chart clearly indicates that awareness levels are biased toward the upper range. The highest bars indicate strong and moderate awareness, indicating that digital exposure has positively impacted consumer understanding of green consumerism.

### Sources of Digital Awareness

Source	Respondents	Percentage
Social Media	38	38
E-commerce Websites	27	27
Online Blogs & Reviews	20	20
Mobile Apps	15	15
<b>Total</b>	<b>100</b>	<b>100</b>

Analysis: Social media stands out as the primary source of information (38%), with e-commerce platforms following at (27%). Online blogs and reviews make up 20%, whereas mobile apps represent 15%. This indicates that digital platforms significantly influence consumer awareness of eco-friendly products

**Fig 6- Sources of Digital Awareness**



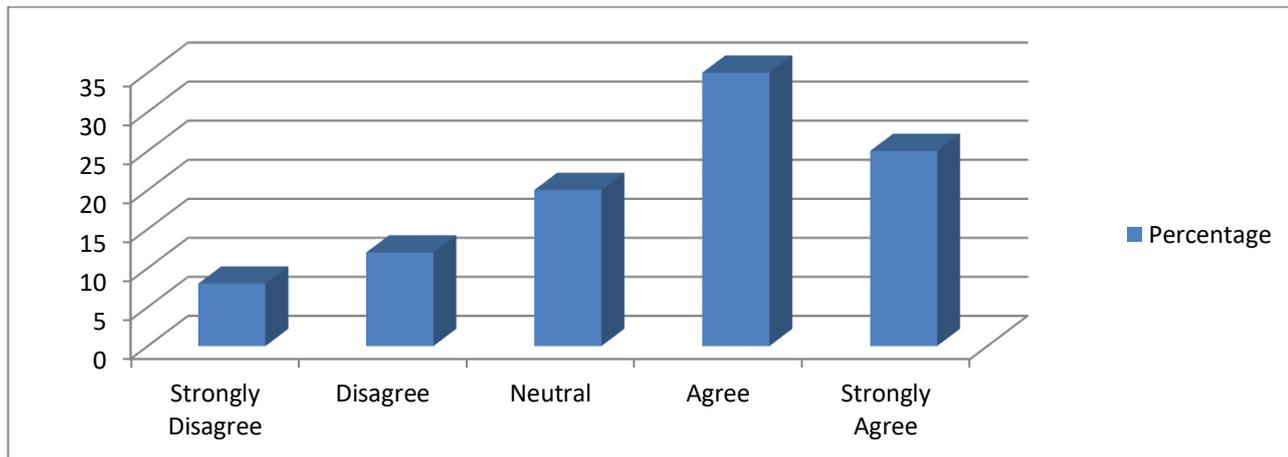
Interpretation: The chart distinctly indicates that over half of the awareness originates from online sources. The bigger portions for social media and e-commerce highlight the increasing power of digital interaction in encouraging sustainable consumption.

### Digital Influence on Consumer Attitude toward Green Products

Response Category	Frequency	Percentage
Strongly Disagree	8	8.0
Disagree	12	12.0
Neutral	20	20.0
Agree	35	35.0
Strongly Agree	25	25.0
<b>Total</b>	<b>100</b>	<b>100.0</b>

**Analysis:** The table indicates that a clear majority of respondents hold a positive attitude toward the statement under consideration. Specifically, 35% of the respondents agree and 25% strongly agree, together accounting for 60% of the total sample, which reflects a strong overall acceptance. About 20% of respondents remain neutral, suggesting moderate awareness or uncertainty. In contrast, only a small proportion of respondents express negative views, with 12% disagreeing and 8% strongly disagreeing.

**Fig 7- Digital Influence on Consumer Attitude toward Green Products**



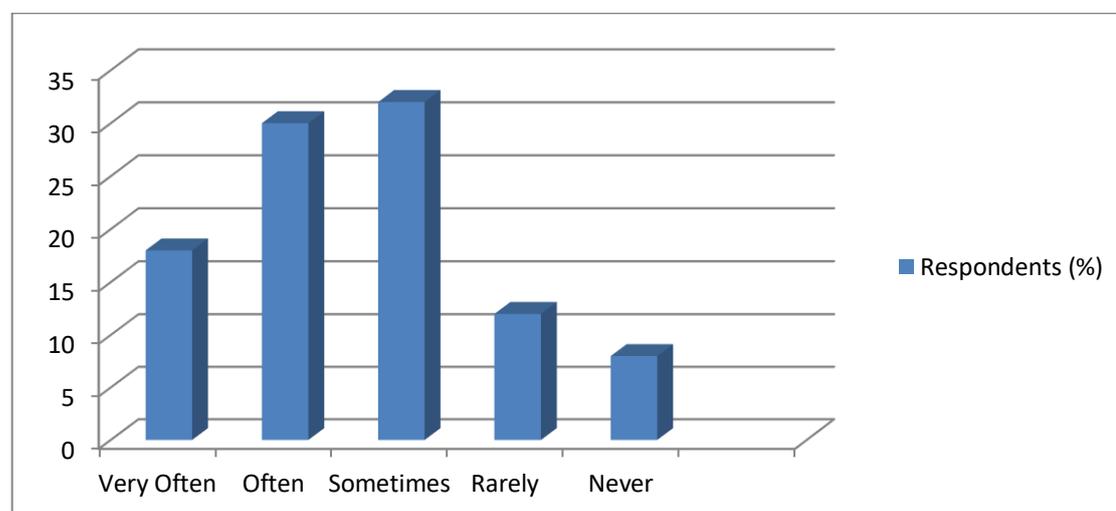
**Interpretation:** A majority (60%) of respondents report a positive attitude toward green products due to digital exposure, highlighting the persuasive role of online platforms.

### Green Purchasing Behaviour

Purchase Frequency	Frequency	Percentage
Very Often	18	18
Often	30	30
Sometimes	32	32
Rarely	12	12
Never	8	8
<b>Total</b>	<b>100</b>	<b>100</b>

Analysis; The findings indicate that 48% of participants buy green products either regularly or frequently, whereas 32% purchase them sometimes. Just 20% seldom or never buy eco-friendly products. This suggests a favorable tendency for environmentally friendly buying, yet ongoing commitment is still constrained

**Fig 8- Green Purchasing Behaviour**



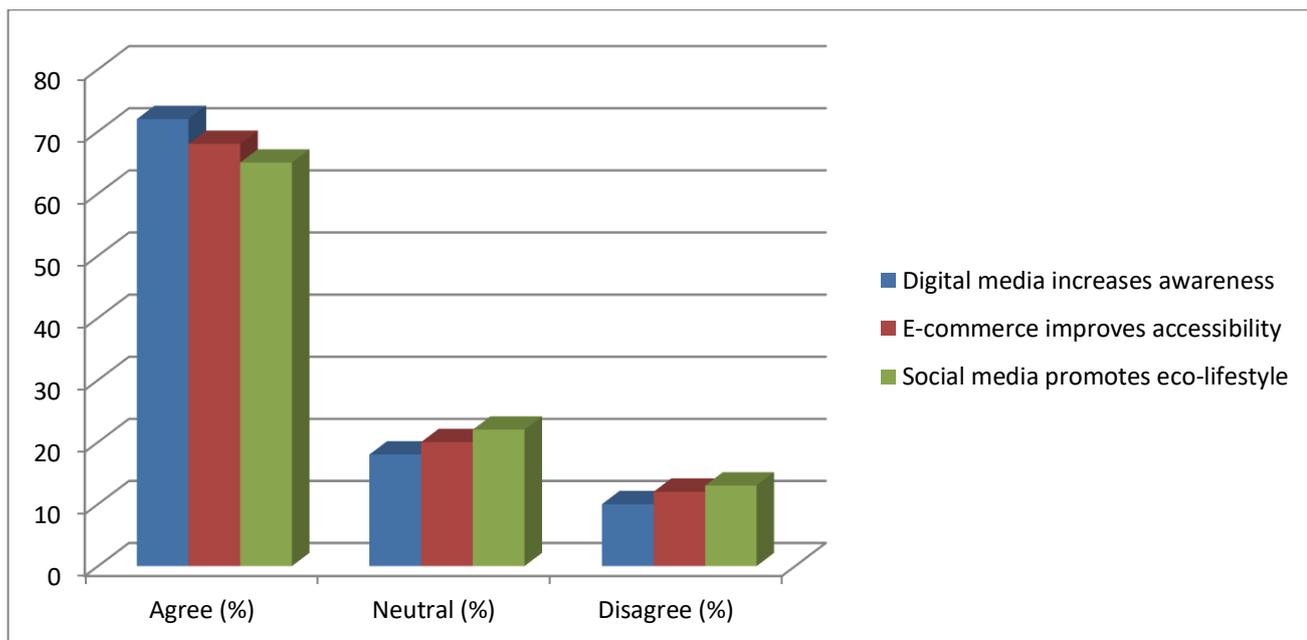
**Interpretation:** The bar chart displays taller bars for “often” and “sometimes,” signifying moderate buying frequency. This indicates that although awareness levels are elevated, actual buying behavior is affected by situational elements like price and accessibility.

### Opportunities of Digital Green Consumerism

Statement	Agree (%)	Neutral (%)	Disagree (%)
Digital media increases awareness	72	18	10
E-commerce improves accessibility	68	20	12
Social media promotes eco-lifestyle	65	22	13

Analysis: A large proportion of participants concur that digital media enhances awareness (72%), boosts accessibility through online shopping (68%), and encourages sustainable lifestyles through social platforms (65%). Responses that are neutral or disagree are relatively minimal, showing significant backing for digital platforms as facilitators of green consumerism

**Fig 9: Opportunities of Digital Green Consumerism**



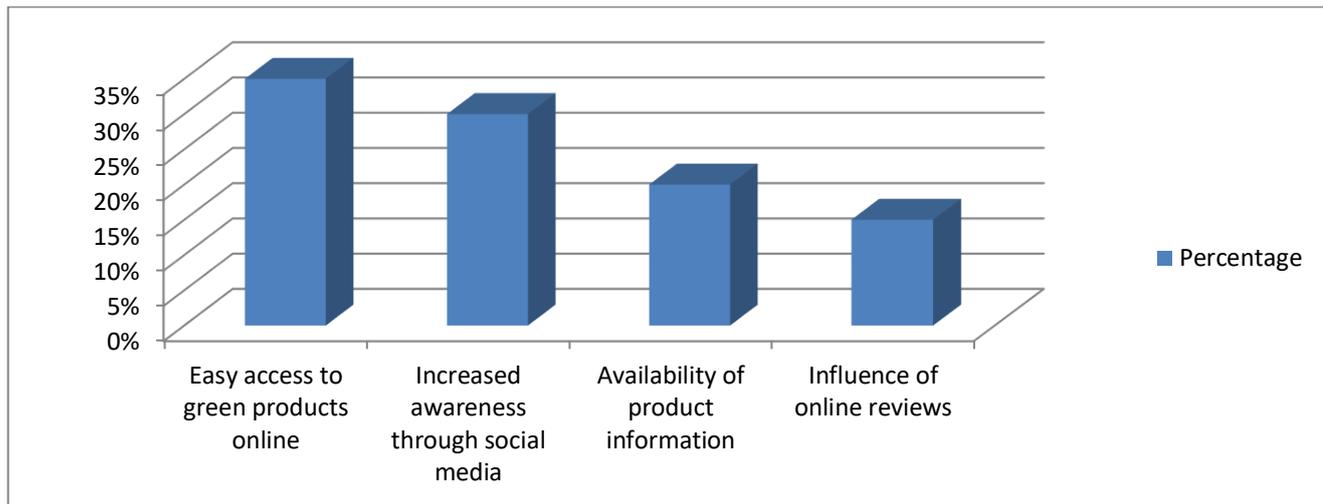
Interpretation: The chart shows persistently elevated “agree” responses for every statement. This visual pattern indicates that digital tools are largely seen as effective in promoting environmentally conscious consumption

### Opportunities of Green Consumerism in the Digital Era

Opportunity Identified	Frequency	Percentage
Easy access to green products online	35	35%
Increased awareness through social media	30	30%
Availability of product information	20	20%
Influence of online reviews	15	15%
<b>Total</b>	<b>100</b>	<b>100%</b>

Analysis: Table representing opportunities shows that easy access to green products online (35%) is the most significant opportunity, followed by increased awareness through social media (30%). Availability of product information (20%) and online reviews (15%) also play an important role.

**Fig 10: Opportunities of Green Consumerism in the Digital Era**



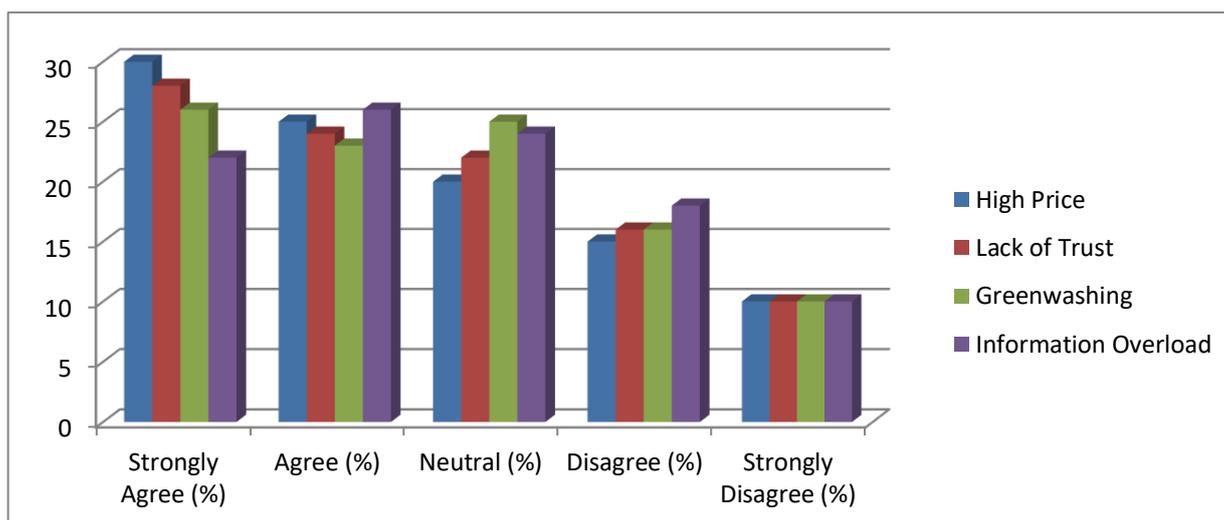
Interpretation: The bar chart illustrates the key opportunities of green consumerism in the digital era as perceived by respondents. The highest percentage (35%) is observed for easy access to green products online, indicating that digital platforms and e-commerce play a crucial role in making eco-friendly products readily available to consumers.

### Barriers to Green Purchasing

Barrier	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)
High Price	30	25	20	15	10
Lack of Trust	28	24	22	16	10
Greenwashing	26	23	25	16	10
Information Overload	22	26	24	18	10

Analysis: The high cost is recognized as the primary obstacle, with 55% of participants either strongly agreeing or agreeing. A significant worry includes a lack of trust (52%) and greenwashing (49%). Information overload, while somewhat reduced, continues to impact nearly half of the participants. These results suggest that financial and trust-related concerns are the main barriers to eco-friendly buying.

**Fig 11: Barriers to Green Purchasing**



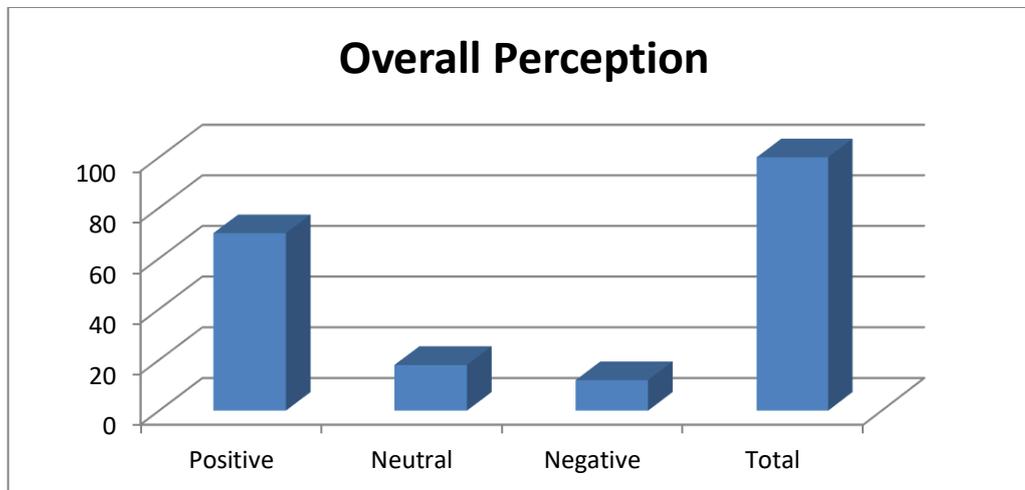
Interpretation: The graph illustrates a significant accumulation of answers in the "agree" and "strongly agree" sections for every barrier. This graphical depiction highlights that obstacles are interconnected and jointly affect consumer reluctance towards eco-friendly products.

**Overall Perception:**

Opinion	Frequency	Percentage
Positive	70	70
Neutral	18	18
Negative	12	12
<b>Total</b>	<b>100</b>	<b>100</b>

Analysis: The table indicates that 70% of those surveyed view digital platforms favorably regarding their role in encouraging green consumerism. Neutral replies make up 18%, whereas merely 12% share unfavorable opinions. This indicates a generally positive outlook on digital assistance for sustainable consumption

**Fig 12: Overall Perception**



Interpretation: The chart prominently features the positive segment, clearly demonstrating robust consumer approval of digital efforts in green marketing. The small negative segment reflects minimal opposition to digital green initiatives.

## FINDINGS, CONCLUSION AND SUGGESTIONS

**Findings:**

**Age-** The study suggests that green consumerism in the digital era is primarily represented by adults in the 31–50 age range

**Gender division of the respondents-** The female respondents is (60%), which indicates a higher level of participation and engagement of women in the survey on green consumerism in the digital era.

**Education level f the respondents-** The largest group is postgraduates, comprising about 50% of the sample.

**Occupation** -The occupation data indicates that the majority of respondents, 60%, are employed, suggesting that most participants are actively engaged in formal work and likely have stable income sources.

**Awareness of Green Consumerism-** 42% of participants has a high awareness of green consumerism

**Sources of Digital Awareness-** The bigger portions for social media and e-commerce highlight the increasing power of digital interaction in encouraging sustainable consumption

**Digital Influence on Consumer Attitude toward Green Products-** A majority (60%) of respondents report a positive attitude toward green products due to digital exposure

**Green Purchasing Behaviour-** The consumers “often” and “sometimes,” buy green product.

**Opportunities of Digital Green Consumerism** - Digital tools are largely seen as effective in promoting environmentally conscious consumption

**Opportunities of Green Consumerism in the Digital Era** -The highest percentage (35%) is observed for easy access to green products online

**Barriers to Green Purchasing-** Highlights those obstacles are interconnected and jointly affect consumer reluctance towards eco-friendly products.

**Overall Perception-** positive segment, clearly demonstrating robust consumer approval of digital efforts in green marketing.

### **Conclusion:**

Green consumerism has gained significant momentum in the digital era due to increased awareness, accessibility, and consumer engagement. Digital platforms provide strong support for sustainable consumption, but challenges such as greenwashing, high prices, and lack of trust remain critical concerns. Addressing these challenges requires collective efforts from businesses, policymakers, and consumers. The study concludes that ethical digital practices and regulatory support are essential for the long-term success of green consumerism.

### **Suggestions:**

Strengthening green consumerism requires a coordinated approach that combines effective strategies with supportive policy measures, particularly in the digital era. One important strategy is to enhance **consumer awareness and education** through continuous digital campaigns that explain the environmental impact of products in simple and engaging ways. Governments and institutions can collaborate with digital platforms, educational institutions, and influencers to promote sustainable lifestyles and responsible consumption habits.

Another key strategy is to improve **transparency and credibility in green marketing**. Clear guidelines and standardized eco-labels should be introduced to help consumers easily identify genuine eco-friendly products. Strict monitoring mechanisms and penalties for misleading green claims can reduce greenwashing and build consumer trust. The use of digital tools such as QR codes and traceability systems can further strengthen transparency by allowing consumers to verify product sustainability information.

**Financial incentives and market support** also play a crucial role in encouraging green consumption. Policies such as tax benefits, subsidies, or digital discount schemes for eco-friendly products can make green alternatives more affordable and attractive. Supporting green startups and small businesses through digital marketplaces can also expand the availability of sustainable products.

Finally, strengthening **regulatory frameworks and stakeholder collaboration** is essential. Governments should develop strong digital regulations for environmental advertising while encouraging partnerships among policymakers, businesses, and consumers. Promoting responsible production, sustainable supply chains, and ethical digital practices will create a supportive ecosystem that encourages long-term growth of green consumerism. Together, these strategies and policy measures can effectively foster environmentally responsible consumption in the digital age.

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