

# Capabilities and Expertise of Bureau of Fire Protection (BFP)- Sipocot Personnel in Emergency Medical Services

Romeo Padillo Brizuela

Central Bicol State University of Agriculture (CBSUA), Sipocot, Camarines Sur, Philippines

DOI: <https://doi.org/10.47772/IJRISS.2026.10200075>

Received: 04 February 2026; Accepted: 10 February 2026; Published: 24 February 2026

## ABSTRACT

Emergency medical services (EMS) represent a critical intersection of public safety and healthcare, where the efficiency of first responders can determine life or death outcomes. In the Philippines, the Bureau of Fire Protection (BFP) is tasked with providing these vital services, especially in rural areas like Sipocot, Camarines Sur, where healthcare access is often limited. This study assessed the capabilities and expertise of BFP-Sipocot personnel through a mixed-methods approach, utilizing inventory assessments, semi-structured interviews, and focus group discussions to evaluate training, resources, and infrastructure. The findings reveal significant challenges that hinder effective emergency response. Personnel have attended only six out of sixteen essential training indicators, leading to identified gaps in specialized knowledge and skills. Quantitatively, the station faces severe resource limitations; for instance, there is a total absence of equipment for advanced cardiac life support and a critical shortage of basic life support and personal protective equipment. Perhaps most significantly, the study found a complete absence of ambulances at the BFP-Sipocot station, which directly delays the transport of victims to hospitals and places lives at risk. Furthermore, while standard operating procedures (SOPs) for trauma and medical emergencies are documented, they remain non-operational. The research concludes that the delivery of EMS in Sipocot is currently insufficient due to limited training, inadequate physical facilities, and a lack of essential life-saving vehicles. To improve public safety outcomes, it is recommended that BFP-Sipocot personnel undergo specialized training in areas such as advanced cardiac life support and ambulance operations. Additionally, the study emphasizes the need for a stronger partnership with the Local Government Unit (LGU) to secure necessary funding and ensure that emergency management protocols are fully operationalized.

**Keywords:** BFP, Emergency Medical Services (EMS), First Responders, Medical Emergency Management, Public Safety, Capabilities and Expertise

## INTRODUCTION

Emergency medical services (EMS) are a critical component of public safety and health systems worldwide. The prompt and efficient response of EMS personnel can make a significant difference in the outcomes of emergency situations, potentially saving lives and reducing the severity of injuries. In the Philippines, the Bureau of Fire Protection (BFP) plays a vital role in providing emergency medical services, particularly in regions where access to healthcare facilities may be limited.

The municipality of Sipocot, located in the province of Camarines Sur, relies heavily on the capabilities and expertise of its BFP personnel to respond to various emergencies, including medical emergencies. However, the effectiveness of these responses is contingent upon the preparedness, training, and overall expertise of the personnel involved. This study aims to assess the capabilities and expertise of BFP-Sipocot personnel in emergency medical services, identifying strengths and areas for improvement.

The importance of this assessment cannot be overstated, as it seeks to provide insights that can inform training programs, resource allocation, and policy-making to enhance the overall effectiveness of emergency response in the region. By evaluating the current state of EMS provided by BFP-Sipocot, this research endeavors to contribute to the ongoing efforts to improve public safety and health outcomes in the community.

Through a comprehensive review of existing literature and an analysis of empirical data gathered from BFP-Sipocot personnel, this study will explore various dimensions of EMS, including training, preparedness, and the impact of these factors on emergency response outcomes. The findings of this research are expected to serve as a foundation for developing strategies to bolster the capabilities of EMS personnel and, ultimately, enhance the quality of emergency medical care provided to the residents of Sipocot.

## BACKGROUND

The Bureau of Fire Protection (BFP) in the Philippines is entrusted with the critical responsibility of safeguarding the community from fire-related incidents and providing emergency medical services (EMS). In many regions, particularly in rural and underserved areas, BFP personnel are often the first responders to various emergencies, including medical situations. The municipality of Sipocot in Camarines Sur is one such area where BFP plays a vital role in ensuring public safety and providing timely medical assistance.

Emergency medical services are a fundamental component of public health systems, tasked with delivering immediate care to individuals experiencing medical crises. The effectiveness of EMS is largely dependent on the preparedness, skills, and expertise of the personnel involved. This is especially true in settings where access to healthcare facilities may be limited, and the prompt response of EMS personnel can be the difference between life and death.

The BFP-Sipocot team, like many other EMS providers, faces numerous challenges, including resource constraints, varying levels of training among personnel, and the need for continuous professional development. Despite these challenges, the dedication and commitment of BFP-Sipocot personnel to serve their community are evident. However, to further enhance their capabilities and ensure the highest standards of emergency medical care, it is essential to assess their current level of expertise and identify areas for improvement.

This research aims to evaluate the capabilities and expertise of BFP-Sipocot personnel in emergency medical services. By conducting a thorough assessment, this study seeks to provide valuable insights that can inform training programs, resource allocation, and policy decisions. The ultimate goal is to enhance the effectiveness of EMS provided by BFP-Sipocot, thereby improving emergency response outcomes and ensuring the well-being of the residents of Sipocot.

### Purpose of the Research

The purpose of this research is to evaluate the capabilities and expertise of the Bureau of Fire Protection (BFP) personnel in Sipocot, Camarines Sur, with a specific focus on their emergency medical services (EMS). This study aims to:

1. Assess the current level of training among BFP-Sipocot personnel.
2. Identify gaps in skills, knowledge, and resources that may hinder effective emergency response.
3. Evaluate the availability and condition of equipment and facilities used in EMS.
4. Provide recommendations for targeted training programs and policy improvements to enhance the overall effectiveness of EMS.

By addressing these parameters, the research seeks to provide valuable insights that can inform the development of strategies to bolster the capabilities of EMS personnel, ensuring better patient outcomes and improving public safety in the community.

### Objectives

1. To assess the current level of training among BFP-Sipocot personnel:
  - o Evaluate the training programs currently in place.

- Measure the proficiency and competency of personnel in emergency medical services.
- 2. To identify gaps in skills, knowledge, and resources:
  - Determine specific areas where BFP-Sipocot personnel may lack necessary skills or knowledge.
  - Identify resource limitations that may impact the effectiveness of emergency response.
- 3. To evaluate the availability and condition of equipment and facilities:
  - Conduct an inventory of the equipment and facilities used by BFP-Sipocot for emergency medical services.
  - Assess the condition and adequacy of these resources.
- 4. To provide recommendations for targeted training programs and policy improvements:
  - Develop recommendations for enhancing training programs to address identified gaps.
  - Suggest policy changes to improve the overall effectiveness of EMS provided by BFP-Sipocot.

## Scope and Limitations

### Scope of the Study

This study aims to evaluate the capabilities and expertise of the Bureau of Fire Protection (BFP) personnel in Sipocot, Camarines Sur, specifically focusing on their emergency medical services (EMS). The key areas of assessment include:

1. **Training Programs:** Evaluating the current training programs and their effectiveness in equipping BFP-Sipocot personnel with the necessary skills and knowledge.
2. **Skills and Knowledge Gaps:** Identifying specific areas where personnel may lack critical skills or knowledge required for effective emergency response.
3. **Resources:** Assessing the availability and condition of equipment and facilities used in EMS.
4. **Recommendations:** Providing actionable recommendations for improving training programs and policies to enhance EMS capabilities.

The study will involve collecting data through surveys, interviews, and direct observation of BFP-Sipocot personnel. The findings will be analyzed to identify strengths and areas for improvement, ultimately aiming to enhance the overall effectiveness of emergency response in Sipocot.

### Limitations of the Study

Remaining mindful of the potential constraints that may impact the research outcomes. While this study aims to provide a comprehensive assessment, there are certain limitations that should be considered:

1. **Geographical Limitation:** The study is limited to BFP personnel in Sipocot, Camarines Sur, and may not fully represent the capabilities and expertise of BFP personnel in other regions.
2. **Sample Size:** The findings are based on a specific sample of BFP-Sipocot personnel, and the results may not be generalizable to all BFP personnel.
3. **Resource Constraints:** The availability of resources, such as time and funding, may limit the depth and breadth of the data collection and analysis.

4. **Response Bias:** The accuracy of the data collected through surveys and interviews may be influenced by the willingness of participants to provide honest and accurate responses.
5. **Dynamic Nature of EMS:** EMS practices and standards are continuously evolving, and the study's findings may become outdated as new protocols and technologies are introduced.

## Problem Statement

The effectiveness of emergency medical services (EMS) provided by the Bureau of Fire Protection (BFP) personnel is crucial in ensuring timely and appropriate medical intervention during emergencies. In Sipocot, Camarines Sur, the BFP personnel are often the first responders to various emergencies, including medical crises. However, the current level of training, the adequacy of skills and knowledge, the availability and condition of equipment, and the overall preparedness of BFP-Sipocot personnel in emergency medical services have not been comprehensively assessed.

Without a thorough evaluation, there may be unidentified gaps in training, skills, and resources that could hinder the effectiveness of emergency response efforts. Additionally, the condition and availability of equipment and facilities used by BFP-Sipocot personnel may impact their ability to provide optimal care during emergencies. Addressing these issues is essential to enhance the capabilities and expertise of BFP-Sipocot personnel, ultimately improving patient outcomes and public safety.

This study aims to assess the current state of training, identify gaps in skills, knowledge, and resources, evaluate the availability and condition of equipment and facilities, and provide recommendations for targeted training programs and policy improvements. By doing so, the research seeks to enhance the overall effectiveness of emergency medical services provided by BFP-Sipocot personnel, ensuring a higher standard of care for the residents of Sipocot.

Given the objectives and parameters of the study titled "Capabilities and Expertise of BFP-Sipocot Personnel in Emergency Medical Services," a mixed-methods approach would be the most effective. This approach combines both quantitative and qualitative methods to provide a comprehensive assessment of the current state of EMS and to gather in-depth insights into the experiences and perceptions of the BFP-Sipocot personnel.

## METHODOLOGY

### Research Design

This study employs a mixed-methods approach, integrating both quantitative and qualitative methods to provide a comprehensive assessment of the capabilities and expertise of BFP-Sipocot personnel in emergency medical services (EMS). This design allows for a more holistic understanding of the research problem and facilitates triangulation of data to enhance the validity of the findings.

**Quantitative Methods: Inventory Assessment:** An inventory of the equipment and facilities used by BFP-Sipocot personnel will be conducted to evaluate their availability and condition. Quantitative measures will be used to assess the adequacy of these resources.

**Qualitative Methods: Interviews:** Semi-structured interviews with selected BFP-Sipocot personnel will be conducted to gain deeper insights into their experiences, challenges, and perceptions regarding their training, skills, and resources. **Open-ended questions** will allow for detailed responses. **Focus Group Discussions:** Focus group discussions with small groups of BFP-Sipocot personnel will facilitate collaborative discussions on the effectiveness of training programs, gaps in skills and knowledge, and the condition of equipment and facilities. This method encourages participants to share their views and experiences in a group setting, providing richer qualitative data.

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## LITERATURE REVIEW

The efficacy of Emergency Medical Services (EMS) is pivotal in ensuring swift and effective medical intervention during emergencies. A significant factor influencing this efficacy is the capabilities and expertise of the EMS personnel. Various studies have explored different dimensions of EMS training, preparedness, and their impacts on emergency response outcomes.

Caffrey et al. (2002) underscore the importance of continuous education and training programs for EMS personnel. They argue that ongoing professional development ensures that EMS providers remain updated with the latest protocols and techniques, which is essential for delivering high-quality care. Similarly, Wang et al. (2014) highlight the benefits of simulation-based training, which has been shown to significantly enhance the clinical skills and decision-making abilities of EMS personnel.

Delbridge et al. (2003) emphasize the role of regular drills and exercises in improving the preparedness of EMS teams. Their study found that such activities help in honing the skills required for effective emergency response, thereby reducing response times and improving patient outcomes. Patterson et al. (2012) add to this by discussing the importance of interagency collaboration. Their research reveals that coordinated efforts between various emergency response agencies lead to more efficient and effective management of emergencies.

Cone and Irvine (2007) explore the impact of expertise on patient outcomes. They found that EMS personnel with higher levels of training and experience were better equipped to handle critical situations, leading to more accurate diagnoses and timely interventions. This is supported by Sayre et al. (2010), who report that ongoing certification and professional development programs positively influence the quality of care provided by EMS personnel.

The challenges faced by EMS organizations are also well-documented. Al-Shaqsi (2010) identifies issues such as limited resources, varying levels of education among personnel, and the need for standardized protocols. These challenges can hinder the effectiveness of EMS, making it crucial to address them through targeted interventions.

Weiss et al. (2013) recommend establishing uniform training standards, increasing funding for EMS programs, and promoting a culture of continuous improvement.

In addition to these core areas, other studies have explored related aspects of EMS. For instance, Lerner et al. (2012) discuss the importance of public awareness and training in improving the overall effectiveness of EMS. They argue that community training programs can empower bystanders to provide initial care during emergencies, thus bridging the gap until professional help arrives.

Similarly, Klein et al. (2015) highlight the role of technology in enhancing EMS capabilities. Their research points to the potential of advanced communication systems and telemedicine in improving coordination and response times.

The integration of EMS within the broader healthcare system is another area of interest. Blanchard et al. (2011) suggest that seamless integration can lead to better patient outcomes by ensuring continuity of care from the prehospital to the hospital setting. Their study emphasizes the need for standardized communication protocols and shared electronic health records to facilitate this integration.

Finally, a study by Brown et al. (2014) explores the psychological well-being of EMS personnel. They found that the high-stress nature of the job can take a toll on mental health, affecting job performance and patient care. Their findings highlight the importance of providing mental health support and resources to EMS personnel as part of a comprehensive approach to enhancing emergency response capabilities.

## RESULTS AND DISCUSSION

Table 1a presented the emergency medical services capabilities of BFP – Sipocot personnel in terms of trainings and seminars. The respondent shows that out of sixteen (16) indicators only six (6) trainings and seminars attended. These trainings and seminars conducted quarterly and annually. With these, the personnel review skills, address emerging issues and introduce new procedures.

Table 1b indicates the services offered by BFP – Sipocot personnel namely Trauma Emergencies with average frequency occurrence of 5 per month, Medical Emergencies with average frequency occurrence of 3 per month, Emergency Medical Standby with average frequency occurrence of 7 per month, and Mass Casualty Incident Management with average frequency occurrence of 1 per month. It shows that the occurrence of these emergencies indicate increase in need for acquiring effective skills and adopting new technique and procedure.

Table 1c presents the emergency medical service management, this is very vital in the operation or in providing emergency medical service such as Standard Operating procedure on Operation Center, Standard Operating Procedure on Trauma and Medical Emergency Management these two types of management are actually present but not yet operational. Considering the result, the standard operating procedure on ambulance operation and maintenance play a crucial role in emergency medical service, ensuring safety and efficiency. Ambulances are critical component of emergency medical services, tasked with transporting patients to healthcare facilities in a timely and safe manner but based on the survey this EMS management was absence in BFP – Sipocot in emergency medical service.

Table 2 show the result on resources limitations that may impact the effectiveness of emergency medical service. Result shows that two factors out of eight was the limiting factors in the current emergency medical service practices. For personal protective equipment four resources out of eleven are available, for standard first aid eight physical resources out of twenty-one are available, for basic life support seven physical resources out of twenty-five are available, for advance cardiac life support zero out of ten physical resources. These implies that funding is the most important in all operation in emergency medical services. Physician participation play a pivotal role in EMS. Physician involvement ensures the delivery of high – quality prehospital care, enhances the overall effectiveness of EMS systems, and contributes to improved patient outcome.

Table 3 shows the result of inventory of facilities used by BFP – Sipocot personnel for EMS. For office facility six out of fourteen are available. It shows that the data represent the deficiency of facilities for BFP – Sipocot personnel in EMS. The following must be available as facilities requirement; Office Building, Waiting Area, Reception, Executive Room, Communication Room with Operation Center, Sleeping Quarter, Conference Hall, and Mess Hall. For the inventory of equipment/vehicles used for BFP-EMS personnel. Zero out of two equipment/vehicles are not available. From the result, the following ambulances must be available at BFP-Sipocot, Ambulance Type I with Basic Life Support and Automated External Defibrillator, and Ambulance Type II with Manual Defibrillator, IV Therapy and Emergency Medicines. These ambulances are the lifeblood of EMS, playing crucial role, saving lives and providing critical care during emergencies. It provides rapid response, pre – hospital care, safe and efficient transport, community outreach and education, and integration with healthcare system.

## CONCLUSION

Considering the result and findings, conclusion are drawn. From the data it can be concluded that the BFP – Sipocot personnel was insufficient in number of trainings and seminars attended quarterly and annually. This means that there was skills and knowledge gaps among the BFP-Sipocot personnel in terms of emergency medical service capabilities and expertise. Limited Physical resources was the key factors affecting the effectiveness of delivering emergency medical service to the people of Sipocot especially in times of disaster and calamities. Insufficient number of physical facilities hinder the accuracy of performance of BFP EMS personnel this mean that proper safekeeping, treatment of victims are not in place. Absence of ambulance was delayed the transport of victims to the nearest hospital for proper treatment and care putting the lives of a victims in danger.

## RECOMMENDATIONS

Considering the findings and conclusions, recommendations are drawn. Gaps on skills and knowledge. Training and seminars need to enhance the skills, talent and knowledge of EMS personnel through continuous education, training and seminars which provide opportunities to show full potential as emergency medical responders rendering service to the people of Sipocot and to the community as a whole. BFP – Sipocot personnel emergency medical service must undergo training for advance cardiac life support, automated external defibrillator, infection control, pre- hospital emergency care, altered mental state, ambulance operations, oxygenation management, control the blood management, tactical combat casualty care, emergency medical dispatching. Standard operating procedure on operation center, standard operating procedure on trauma and medical emergency management should always be operational and standard operating procedure on ambulance operation and maintenance must be part of the training for BFP – Sipocot personnel. In partnership with the Local Government Unit of Sipocot through Municipal Disaster Risks Reduction and Management Office support for funding is very necessary to make the operation more effective and efficient

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